| <u>Ref #</u> | <u>Date</u> | | ngth in's) Initiator | <u>Type</u> | GEIS Contac | PacBell Contact | Other Parties | <u>Subject</u> | Comments | Actions: |
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| 946 | 1/3/00 | 7:09 | Pacific Account Manager | E-Mail to TG CLEC Manager, TG Projec Manager | t TG CLEC Manager | Pacific Account Manager | | | Pacific Account Manager does have several questions about both the test and charts. She asks when this can be talked about. The Wednesday call will have the test team on it, so that will not work, unless it is a short call. | |
| 947 | 1/3/00 | 11:33 | 12 TG Resource | called Pacific Call Center | TG Resource | Pacific Call Center - Dwight | | Napa User ID was revoked, needed password re-set | | |
| 948 | 1/3/00 | 12:16 | TG Project Manager | E-Mail to Pacific Resource | TG Project Manager | Pacific Resource | TG CLEC Manager, Pacific resource, Stephan Spitzer | EDI Dataset names for Napa Telecommunications | John tells Maggie for the EDI files she sent back to Napa, TG would like to use the Mainframe dataset name. He believes this will also provide us with the date and time that the file is generated. He says he hopes to test this Tuesday afternoon. | |
| 949 | 1/3/00 | 13:08 | TG Project Manager | E-Mail to Pacific Resource | TG Project Manager | Pacific Resource | TG CLEC Manager, Pacific resource, Stephan Spitzer | NDM node | John updates last email and says Steve Spitzer corrected him on the NDM node. | |
| | | | Pacific Account Manager | E-Mail to TG CLEC Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Team Lead, TG Resoruce | RE; CLEC ACTL/ACNA Information | Pacific Account Manager says she sent forth the ACTL table updates for Blackhawk only. As mentioned, she needs to know if the duplicate set is for Discovery or for Napa. | |
| 950 | 1/3/00 | 19:11 | | | | | | | | |
| 951 | 1/4/00 | 9:31 | TG Team Lead 40 TG Resource | E-Mail to Pacific Account Manager called Pacific Call | TG Team Lead | Pacific Account Manager Pacific Call | TG Project Manager, TG CLEC Manager | CPUC: PACBELL E911 Test User ID was revoked, needed | Simon informs Pacific Account Manager he has run into more problems testing the E911 system. Progress was unable to be made, even though all the folks were on the line. Running a test for the on-line functionality was unfamiliar to the folks involved. | |
| 952 | 1/4/00 | 10:39 | 40 TO Resource | Center | 10 Nesoulce | Dwight | | password re-set | | |
| 953 | 1/4/00 | 10:58 | Pacific | Acknowledgment Fax | Jeffrey Keefer | Mary Joyner | | Acknowledgement Fax | Confirmation of Pacific receiving Access Service Request, ASR, PON #CAMN005 | |

<u>Due</u> Date

Owner

Status

Associated Documents

| Ref # | <u>Date</u> | Time (EDT) | (min's) | <u>imitiator</u> | <u>1406</u> | GLIS CONTACT | Contact | <u>Parties</u> | <u>Subject</u> | Comments | Č |
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| 954 | 1/4/00 | 11:23 | | Pacific Account Manager | E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | | RE: Blindness reality check | After discussion with a couple of people, her suggestion is to stick with saying that TG is working as a consultant for Napa, or Blackhawk, or whichever CLEC, rather than saying a consultant working for multiple CLECs. | |
| 955 | 1/4/00 | 11:41 | | Pacific Account Manager | E-Mail to TG Team Lead, TAM Monitor Team Lead, Test Advisor, CPUC, TAM Project Manager, TAM Execution Manager, TAM Database Administrator, Test Advisor | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG CLEC Manager | RE: PB Issues Log | Pacific Account Manager states as agreed with the test team last week, daily EDI test calls will occur at 1p.m. EST, for at least this week using Pacific Account Manager' Meet Me Line for the test calls. For the Datagate call, Pacific Resource's MML wil | |
| 956 | 1/4/00 | 12:45 | | Pacific Account Manager | E-Mail to TG Team Lead | TG Team Lead | Pacific Account Manager | TG CLEC Manager, TG Project Manager | RE: CPUC: Pacific E911 Test | Pacific Account Manager will give Pacific Resource a call to see what she can do on her side to help out. When TG Resource and Pacific Account Manager talked early on, they discussed the need to have a test account or two that TG could look at and then m | |
| 957 | 1/4/00 | 14:38 | | TG CLEC Manager | E-Mail to Pacific Account Manager, TG Team Lead, TAM Monitor Team Lead, Test Advisor, CPUC, TAM Project Manager, TAM Execution Manager, TAM Database Administrator, Test Advisor | | Pacific Account Manager | TG Project Manager, TG CLEC Manager, TG Resoruce | RE: PB Issues Log | TG CLEC Manager agrees with Pacific Account Manager' suggestion to drop off the EDI call at conclusion and diual back on Pacific Resource's number. TG CLEC Manager will most likely participate in calls from home as he is sidelined at the moment. | |
| | | | | Pacific Account Manager | E-Mail to TG Team Lead | TG Team Lead | Pacific Account Manager | TG Project Manager, TG CLEC Manager | RE: CPUC: Pacific E911 Test | Pacific Account Manager found that the embedded base UNE Loop with Port combos were not built into the 911 soystem already. This should make it easy to use any one of the Napa UNE-PTNs as test cases, but it may mean that these orders will have to be subm | |
| 958 959 | 1/4/00 | 14:52 14:53 | | Pacific Account Manager | E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | | RE: Pacific Issues Log | Pacific Account Manager says she's sorry TG CLEC Manager is not well. She may be calling from home if she doesn't get over her own personal Y2K flu bug. | |
| 909 | 1/4/00 | 14.53 | | | | | | | | | |

GEIS Contact

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| 96 |) | 1/4/00 | 14:59 | | TG CLEC Manager | E-Mail to Pacific Account Manager | TG CLEC Manager | Pacific Account Manager | | | TG CLEC Manager says he hopes both he and Pacific Account Manager can get over their Y2K "bugs" out in the near future to move along with the significant activity ahead. | | | | | | |
| 96 | l | 1/4/00 | 15:05 | | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECCS00-001 OSS Accessible Letters Move to a New Location on CLEC Web Site | | | | | cleccs 00-001.doc | |
| 96 | 2 | 1/4/00 | 15:21 | | TG CLEC Manager | E-Mail to TAM Execution Manager, TAM Project Manager | TG CLEC | Pacific Account Manager | TG Project Manager, TG Team Lead, Pacific Account Manager, Pacific Resource, TG Resource | | TG CLEC Manager asks the TAM Execution Manager to help clarify Pacific Account Manager' questions and if he received the rest of the ACTL and SPID information that was hoped for last week. | | | | | | |
| 96 | | 1/4/00 | 15:26 | | TG CLEC Manager Pacific Account Manager | E-Mal to TAM Execution Manager E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager Pacific Account Manager | Manager, TG | and usage test data | TG CLEC Manager informs the TAM Execution Manager he believes she should be involved in this conversation. Pacific Account Manager attaches the revised test scenarios for Napa. She asks the TG Resource to give her a call to disucss which lines that have been installed via LEZ over the last few weeks might be good candidates for this. Test cases 13 and 20 hav | | | | | Napa Scenarios 01 04 99.xis | |

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| 965 | 1/4/00 | 22:15 | TAM Execution Manager | E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | TAM Project Manager, TAM Monitor Team Lead, Pacific Account Manager, TG Project Manager, TG Resoruce | RE: Proposed Hot Cut and LNP process coordination | The TAM Execution Manager states Section 2.1 is more technically accurate to state that the dial tone would be pre-provisioned rather than the UNE Loop from PB. This process is more blind on the CLEC side because the Test generator will not have to coord |
|-----|--------|-------|-------------------------------|---|--------------------|-------------------------------|---|---|--|
| | | | TAM Execution Manager | E-Mail to TG CLEC Manager, TAM Execution Manager, TAM Project Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Team Lead, TG Resoruce, Pacific Account Manager, Pacific Resource | RE: CLEC ACTL/ACNA Information | TAM Execution Manager gives Pacific Account Manager the SPIDs for Discovery and Blackhawk. Napa has no SPID but should also refer to all the ACTLs listed |
| 966 | 1/4/00 | 23:31 | | | | | | | |
| 967 | 1/5/00 | 10:43 | Pacific Account Manager | E-Mail to TAM Execution Manager, TAM Project Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Team Lead, TG Resoruce | RE: CLEC ACTL/ACNA Information | Pacific Account Manager clarifies info TAM Execution Manager gives re: SPIDs for Discovery, Blackhawk and Napa. Pacific Account Manager asks about info. for Camino. Pacific Account Manager tells TG CLEC Manager this info. changes the EDI Joint Test scen |
| | | | TAM Execution Manager | E-Mail to Pacific Account Manager, TG CLEC Manager, TAM Project Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Team Lead, TG Resoruce, TAM Project Manager | RE: CLEC ACTU/ACNA Information | TAM Execution Manager gives Pacific Account Manager the SPIDs for Camino. She says she will be on the call today but will monitor only during the test portion. |

968 1/5/00 11:30

| Ref # | <u>Date</u> | Time (EDT) | Length (min's) | <u>Initiator</u> | <u>Type</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | <u>Due</u> <u>Date</u> | <u>Status</u> | Associated Documents | Related Notes |
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| 969 | 1/5/00 | 11:54 | TG CLEC Manager | E-Mail to TAM Execution Manager, Pacific Account Manager, TAM Project Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Team Lead, TAM Project Manager, TG Resoruce | RE: CLEC ACTL/ACNA Information | TG CLEC Manager asks the TAM Execution Manager what the constraints are from preventing doing all the initial REQTYP tests with Napa. |
|-----|--------|-------|-------------------------------|---|--------------------|---|---|--------------------------------------|---|
| 970 | 1/5/00 | 11:55 | Pacific Account Manager | E-Mail to TAM Execution Manager, TG CLEC Manager, TAM Project Manager | | Pacific Account Manager | TG Project Manager, TG Team Lead, TAM Project Manager, TG Resoruce | RE: CLEC ACTL/ACNA Information | Pacific Account Manager asks which ATCLs will be used for Camino's loops |
| 971 | 1/5/00 | 12:01 | TG CLEC Manager | E-Mail to Pacific Account Manager,Pacific Resource | TG CLEC Manager | Pacific Account Manager, Pacific Resource | TG Team Lead, TG Project Manager, TG Resoruce | FW: E911 Access Ids | TG CLEC Manager tells Pacific Account Manager that it looks as if TG is still trying to find E911 UID/PW/SecurID for Blackhawk and Discovery. He had hoped this would clear up what all returned from the holidays TG CLEC Manager asks Pacific Account Manag |
| 972 | 1/5/00 | 12:10 | TAM Execution Manager | E-Mail to Pacific Account Manager, TG CLEC Manager, TAM Project Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Team Lead, TAM Project Manager, TG Resoruce | RE: CLEC ACTL/ACNA Information | TAM Execution Manger states that Napa has not been assigned a SPID, therefore no REQTYP B or C. She asks if the EDI tests will only be done with Napa. Due to CLEC participation limitations, there is no pseudo CLEC which is doing all order and/or product |

| Ref # | <u>Date</u> | Time (EDT) | Length (min's) | <u>Initiator</u> | <u>Type</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | Due Statu | <u>is</u> | Associated Documents | R |
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| 973 | 1/5/00 | 12:20 | | TAM Execution Manager Pacific Account Manager | • | TG CLEC Manager TG CLEC Manager | Pacific Account Manager Pacific Account Manager | TG | RE: CLEC ACTL/ACNA Information FW: ACTL table updates | TAM Execution Managerinforms Pacific Account Manager she forwarded Camino's ACTL list to TG CLEC Manager last evening so he could submit it as the CLEC per request of Pacific Oss Test Team. She asks TG CLEC Manager to inform her if he did not receive Cam Pacific Account Manager says she believes TG CLEC Manager needs Terminal numbers, now that these ACTLs have been posted in PB tables. She asks TG CLEC Manager to note that the redacted location shows in Pacific system as a Hicap location and so was not e | | | | | ACTLs Blackhawk.xls | |
| 975 | 1/5/00 | 12:47 | | Pacific Account Manager | E-Mail to TAM Execution Manager, TG CLEC Manager | | Pacific Account Manager | Manager, TG | | Pacific Account Manager thinks a conference call would be helpfull. She says she is available Thursday 1/6 after noon or Friday 1/7 anytime between 8-10 PST or after noon (all times Pacific). | | | | | | |
| | | | 30 | Pacific O Account Manager | EDI Test Readiness Call | Manager, TG Team Lead, | Pacific Account Manager, Pacific Resource, Pacific Resource, Pacific Oss Customer Support Resource, Pacific Resource, Pacific Resource, Pacific | Test Advisor (CG) | EDI Test Readiness | Discussed test data prepared by Pacific. Discussed test process, contacts, roles, and responsibilities. Based upon hopeful success of new T1 connectivity test 1/6, hope to send first test data late Thursday 1/6, and discuss outcome with Pacific Friday 1/ | | TG CLEC Manager | 01/05/00 Com 1/5/0 | plete)0. | | |
| 976 | 1/5/00 | 13:00 | | Pacific | | | Pacific | | | | | | | | | |
| 977 | 1/5/00 | 13:25 | | Account Manager | E-Mail to TG CLEC Manager | TG CLEC Manager | Account Manager | | FW: Contact Sheet for Napa | Pacific Account Manager forwards Contact Sheet for Napa | | | | | ContactSheet.xls | |

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| 978 | 1/5/00 | 13:30 | Pacific Account 30 Manager | Weekly Status Call | TG CLEC Manager, TG Project Manager, TG Team Lead, TG Resource | Pacific Oss Customer Support | TAM Execution Manager (CG) | Weekly Status Call | Discussed E911 ID's. Pacific Resource will check our requests, and the TG Team Lead will check with the TG Resource to see if he has the ID for Camino. Discussed EDI test blindness since Napa cannot do all order types. Decided Blackhawk can follow Napa te | 1> Forward terminal info to TG and TAM team. 2: Send last set of ACTL's to Pacific. | CLEC Manager. 2> TAM | ASAP | 1> Complete 1/5/00. 2> Complete 2/18/00. | | |
| 979 | 1/5/00 | 13:30 | Pacific Account 25 Manager | Datagate Test Readiness Call | TG CLEC Manager, TG Project Manager, TG Team Lead,TG Resources | Customer | | Datagate Test Readiness | Pacific folks queried whether TG (Napa) is using Datagate 8.0. PB explained where to find preliminary test cases in Developer's Reference Guide Job Aid section. The TG Project Manager asked for primary Primary contact point for testing. Pacific indicated | Inform Pacific when ready to send first Datagate transaction. | | | Complete 2/4/00, after several DataGate issues resolved. | | |
| 980 | 1/5/00 | 13:36 | TG CLEC Manager | E-Mail to Pacific Account Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager | TG Resoruce | FW: Camino Colocation ACTL List | TG CLEC Manager forwards email from TAM Execution Manager with ACTL information for Camino. | | | | | Camino_Colo.xls | |
| 981 | 1/5/00 | 17:57 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECC00-001 Notification of Clarification in Due date Intervals for Resale, UNE Loop and UNE Loop with Port | | | | | clecc_00-001.doc | |
| 982 | 1/6/00 | 11:27 | TG CLEC Manager | E-Mail to Pacific Account Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Resource, TG Team Lead,TG Resources | RE: Contact Sheet for Napa EDI Test with Pacific | TG CLEC Manager tells Pacific Account Manager he has added the individuals copies in this email to the contact list for the imminent Napa Telecommunications EDI testing. He states any resulting Pacific questions may be referred to her and any TG question | | | | | PacificEDIContactS heet.xls | , |
| 983 | 1/6/00 | | Pacific | Airbourne Express to Blackhawk Comm | n | | | Invoice for \$15,098.79 | Invoice # redacted in the amount of \$8,301.77, Invoice# redacted in the amount of \$6,797.02 | | | | | | |

| Ref # | <u>Date</u> | Time (EDT) | Length (min's) | <u>Initiator</u> | Туре | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | Comments | Actions: | <u>Owner</u> | <u>Due</u> <u>Date</u> | <u>Status</u> | Associated Documents | Related Notes |
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| | | | | TG CLEC Manager | E-M ail to Pacific Account Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager, Pacific Resource | TG Project Manager, TG Team Lead, TG Resoruce | RE: Managed Introduction - Recent order activity | TG CLEC Manager gives current list of PONs processed since 12/29. This list may contain both pre-order and order transactions. These will be sent until managed introduction is completed. | | | | | | |
| 984 | 1/6/00 | 12:26 | | | | | | | | | | | | | | |
| | | | 6 | LSC | LSC center called | TG Resource | pacific Resource | | For PO987695P, feature 'call screen' can not be added | | TG Resource purged order | | | | | |
| 985 | 1/6/00 | 12:45 | | | | | | | | | | | | | | |
| 986 | 1/6/00 | 12:49 | | Pacific Resource | E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Resource | Pacific Account Manager | FW: Napa Telecom · TG Resource | Pacific Resource forwards USER ID info for TG Resource for Napa Telecom | | | | | NAPsw1221Pacific LPAT.xls | |
| | | | | | | | | | | | | | | | E911- TN Query Login Instructions (10-28-99).doc | |
| b. 987 | 1/6/00 | 13:39 | | Pacific Account Manager | E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Resource | | RE: Managed Introduction - Recent order activity | Pacific Account Manager asks if this list is a mix of Blackhawk and Napa. She asks to confirm the PON structure so she can put them into two separate lists before going to the LSC. | | | | | | |
| 987 | 1/6/00 | 13:39 | | | | | | | | | | | | | | |
| | | | 10 | LSC | LSC center called | TG Resoruce | | | For PO976695P, it's a duplicate of PO9104695P which is FOC | | TG Resource purged order | | | | | |
| 988 | 1/6/00 | 14:45 | | Accesible | E Mail to TO OLEO | TO 01 FO | | | | CLECCOO 002 Multi Chata Interconnection (D I- | | | | | | |
| 989 | 1/6/00 | 15:22 | | Accessible Letter | E-Mail to TG CLEC Manager | Manager | redacted | | Accessible Letter | CLECC00-002 Multi-State Interconnection/Resale Agreement | | | | | clecc_00-002.doc | |
| 990 | 1/6/00 | 15:28 | 2 | LSC | LSC center called | TG Resource | Pacific Resource | | For PO9104695P, the Hunt info that is coded as New, should be coded as E | | | | | | | |

| Ref # | <u>Date</u> | Time (EDT) | Length (min's) | <u>Initiator</u> | <u>Type</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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1-5-00 Call Notes.doc

| | | | TG CLEC Manager | E-Mail to Pacific Account Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager, Pacific Resource | TAM Execution Manager, TG Project Manager, TG Team Lead, TG Resource,T est Advisor, TG Resoruce | | See related notes |
|-----|--------|-------|-------------------------------|---|--|---|---|---|---|
| 991 | 1/6/00 | 18:21 | | | | | | | |
| 992 | 1/6/00 | | Pacific | Airbourne Express to Discovery Comm | | | | Invoice for \$8,574.00 | Invoice # redacted in the amount of \$6,324.97, Invoice# redacted in the amount of \$2,249.03 |
| 002 | 4/8/00 | 20:20 | Pacific Account Manager | E-Mail to TG CLEC Manager, TG Projec Manager | TG CLEC Manager, TG Project Manager | Pacific Account Manager | | FW: Cancel Call | Pacific Account Manager states she has cancelled tomorrow's call since she hadn't heard from TG CLEC Manager, TG Project Manager or Pacific Resource that we had a successful connectivity test. She asked for TG CLEC Manager, TG Project Manager to call or |
| 993 | 1/6/00 | 20:29 | TG Team Lead | E-Mail to Pacific Account Manager | TG Team Lead | Pacific Account Manager | TG Project Manager, TG CLEC Manager, TG Team Lead | CPUC - UDF For Joint Testing | The TG Team Lead says he believes TG will be able to deliver two UDFs for EDI Joint Testing by the end of today. He does not have the details on which two test scenarios yet. |
| | | | TAM Execution Manager | E-Mail to Pacific Account Manager, TAM Execution Manager, TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | TAM Project Manager, TAM Monitor Team Lead, TG Project Manager, TG Resoruce | Call Friday 9:30 PST? RE: Proposed Hot Cut and LNP process coordination and usage test data | TAM Execution Manager tells Pacific Account Manager/TG CLEC Manager if there are any more questions, can we do 9:30 a.m. PST/11:30 CST/12:30 EST call? |

1/7/00

9:50

| Ref # | <u>Date</u> | Time (EDT) | Length (min's) | <u>Initiator</u> | Type | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | Comments | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related No |
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| 996 | 1/7/00 | 10:39 | | Pacific Account Manager | E-Mail to TG Team Lead | TG Team Lead | Pacific Account Manager | TG CLEC Manager, TG Project Manager | RE: CPUC - UDF For Joint Testing | Pacific Account Manager says thanks for the update. On call Wednesday, the sequence in which the TG Team Lead intended to send the scenarios was not discussed. She says if he starts with those that are already in the testbed database, that will give Pac | | | | | | |
| | | | | Pacific Account Manager | E-Mail to TAM Execution Manager, TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | AM Monitor Team Lead TG Project | RE: Call Friday 9:30 PST7 RE: Proposed Hot Cut and LNP process coordination and usage test data | Pacific Account Manager says yes, she thinks it would be helpful to have a review of the document. There aren't too many questions, but she would like to make sure she understands what is planned. | | | | | | |
| 997 998 | 1/7/00 | 10:41 | 1 | Pacific 1 Account Manager | VMX to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | | T1 status query | | | | | | | |
| | | | | TG CLEC Manager | E-Mail toTG Resource | TG CLEC Manager | Pacific Account Manager | TG Team Lead, TG Project Manager, Pacific Account Manager, Pacific Resource, TG Resoruce | FW: Managed Introduction - Recent order activity | TG CLEC Manager asks TG Resoruce to explain to Pacific Account Manager of PON structure. | | | | | | |
| 999 | 1/7/00 | 12:13 | | Pacific | | TG CLEC Manager, TG | Pacific | TAM | | Reviewed the TAM Execution Manager's proposed procedures. Pacific Account Manager said we do not | Hold further discussions | | | | | |
| 1000 | 1/7/00 | 12:30 | 30 | D Account Manager | Conference call | Project Manager, TG Team Lead, TG Resource | Account Manager | Execution Manager (CG) | Coordinated Hot Cut and LNP | need CHC for stand alone port as the ten digit trigger is under CLEC control. We agreed that Request Types B&C will be for Blackhawk and Camino, while LNP ord | among TG and the TAM 1/11-1/12/00 in Florid. | TG CLEC Manager | 36537 | Complete. | CLEC_TG_Flow.pp | |
| | | | | | | | | | | | | | | | OLEO TO B | |

CLEC TG Process

| Ref # | <u>Date</u> | (EDT) | | | | | | | | |
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| | | | TG Resoruce | E-Mail to TG CLEC Manager, Pacific Account Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Team Lead, TG Resoruce | Managed Introduction - Recent Order Activity | TG Resource gives PONs that will be started 1/6 and 1/7. The TG Resource tells Pacific Account Manager the POS that start with B are for Blackhawk and the ones that start with P are for Napa. | |
| 1001 | 1/7/00 | 15:10 | | | | | | | | |
| 1002 | 1/7/00 | 17:30 | 3 LSC | LSC center called | TG Resource | Pacific Resource | | For BHPOG62, the features do not exist that we are trying to delete. | We abandoned the test case, for it can not be done in its present state. We sent it back to the TAM so they can remove it from testing, or re-issue it. | |
| 1003 | 1/8/00 | | Pacific | Mail to Camino Comm | | | | Camino Communication Bill | Bill for \$25.59, Statement Date 12/19/99, Account No. redacted | |
| 1004 | 1/8/00 | | Pacific | Mail to Discovery Comm | | | | Discovery Comm Bill (2) | Bill for \$34.27 credit, Statement Date 12/19/99, Account No. redacted 2) Bill for \$57.67 credit, Statement Date 12/17/99, Account No. redacted | |
| 1005 | 1/8/00 | | Pacific | Mail to Blackhawk Comm | | | | Blackhawk Comm Bill (2) | Bill for \$22.31, Statement Date 12/19/99, Account No. redacted 2) Bill for \$21.57, Statement Date 12/19/99, Account No. redacted | |
| 1006 | 1/8/00 | | Pacific | Mail to Napa Telecommunications | | | | Napa Telecommunications Bills (2) | Bill for \$427.76, Statement Date 12/19/99, Account No. redacted 2) Bill for \$92.48, Statement Date 12/13/99, Account No.redacted | |
| 1007 | 1/10/00 | | Pacific | Fax to TG Resource | TG Resource | Pacific Resoruce | | Acknowledgement Fax | Confirmation of Access Service Request received 12/29/99 at 10:50 a.m. PST, PON #BLCK005 | |
| 1008 | 1/10/00 | | Pacific | Fax to TG Resource | TG Resource | Pacific Resource | | Acknowledgement Fax | Confirmation of Access Service Request received 12/28/99 at 9:52 a.m. PST, PON #CAMN004 | |
| 1009 | 1/10/00 | 8:00 | 10 Sue Mathey | Pacific Call Center | TG Team Lead | Pacific Resource | | Verigate is giving a 1999 year on the due date. | They will refer this issue to their development team. | |
| 1010 | 1/10/00 | 12:10 | Pacific Account Manager | E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager | LEX Reports | Pacific Account Manager received the summary of LEX order volumes for December. She gives the numbers for the count of PONS. | |

Other Parties

Subject

Comments

<u>Due</u> <u>Date</u>

Owner

Status

Actions:

Associated Documents

Related Notes

GEIS Contact Contact

Type

| Ref# | <u>Date</u> | Time (EDT) | Length (min's) | <u>Initiator</u> | <u>Type</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | <u>Due</u> <u>Date</u> | <u>Status</u> | Associated Documents | Related Notes | |
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| 1011 | 1/10/00 | 12:55 | TG CLEC Manager | E-Mail to Pacific Account Manager | TG CLEC Manager | Pacific Account Manager | TAM Execution Manager, TG Project Manager, TG Team Lead, TG Resource, TG Resoruce | Brief recap of 1/7 CHC Call | Reviewed the TAM Execution Manager proposed procedures. Pacific Account Manager said we do not need Reviewed TAM Execution Manager's proposed procedures. Pacific Account Manager said we do not need CHC for stand alone port as the associated ten digit trig | |
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| | | | | | | | | | | |
| 1012 | 1/10/00 | 12:58 | TG Resource | E-Mail to Pacific Account Manager, Pacific Resource, TG CLEC Manager | TG Resource | Pacific Account Manager | TG Project Manager, TG Team Lead, TG Resoruce | Managed Introduction - Recen Order Activity | nt TG Resource gives PONs that will be started 1/10. | |
| 1013 | 1/10/00 | 13:02 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECC00-003 DSL Planning Inquiry (DPI) Web Site Update - California | clecc 00-003.doc |
| | | | Accessible | E-Mail to TG CLEC | TG CLEC | | | | CLECC00-004 Pacific Standard Due Date Interval | |
| 1014 | 1/10/00 | 13:10 | Letter | Manager | Manager | redacted | | Accessible Letter | Change for DSL - California | clecc_00-004.doc |
| 1015 | 1/10/00 | 13:18 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECCS00-002 Requirements Exception Accessible Letter for the March 2, 2000 Release | cleccs_00-002.doc |
| 1016 | 1/10/00 | 13:34 | TG Project Manager | E-Mail to Pacific Account Manager | TG Project Manager | Pacific Account Manager | TG CLEC Manager | FW: T1 Status | TG Project Manager tells Pacific Account Manager that our networks engineers are still working on this. He will update again in the morning. He says for now, let's cancel tomorrow's 1:00. | |
| 1017 | 1/10/00 | 14:00 | Pacific | Mail to Blackhawk Comm | | | | Blackhawk Comm Bill | Bill for \$65.13, Statement Date 12/28/99, Account No.Redacted | |
| 1018 | 1/10/00 | 14:00 | Pacific | Mail to Napa Telecommunications | s | | | Napa Telecommunications Bills | s Bill for \$24.41, Statement Date 12/28/99, Account No. redacted | |
| 1019 | 1/10/00 | 14:00 | Pacific | Mail to Discovery Comm | | | | Discovery Comm Bills (2) | Bill for \$65.13, Statement Date 12/28/99, Account No.redacted 2) Bill for \$0.00, Statement Date 12/26/99, Account No. redacted | |

| Ref# | <u>Date</u> | Time (EDT) | Length (min's) | <u>Initiator</u> | Type | GEIS Contact | PacBell Contact | Other Parties | Subject | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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| 1020 | 1/10/00 | 15:28 | | TG CLEC Manager | E-Mail to Pacific Account Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager, Pacific Resource | TG Project Manager, TG Team Lead, TG Resoruce | RE: Managed Introduction - Target Timetable for Camino & Discovery, and other ReqTypes | TG CLEC Manager asks since we have been sending limited Blackhawk order for a couple of weeks, is it OK to start sending similar orders (reqTyp=M) for Camino or Discovery this week, and the other a week or two later. He also asks if we are approaching an | | | | | | |
| 1020 | 1/10/00 | 16:52 | 1 | | | TG CLEC Manager | Pacific Account Manager | | T1 status query | Pacific Account Manager left message asking if either TG Project Manager or TG CLEC Manager had any update since last word at 10AM today. | Provide current update. | TG Project Manager | ASAP | Complete 1/11/00. | | |
| 1022 | 1/10/00 | 16:56 | | TG Project Manager | | TG Project Manager | Pacific Account Manager | TG CLEC Manager | RE: T1 Status | TG Project Manager says as far as the T1 goes, the network Engineer is finalizing the router configuration for NAT. He will contact TG Project Manager when it is done to check connectivity with Pacific. TG Project Manager expects that will be sometime t | | | | | | |
| 1023 | 1/10/00 | 16:57 | | Pacific Account Manager | E-Mail to TG Project Manager | TG Project Manager | Pacific Account Manager | TG CLEC Manager | RE: T1 Status | Pacific Account Manager asks if TG Project Manager, TG CLEC Manager and herself can talk live tomorrow during the 1 p.m. EST time slot. She asks TG Project Manager if there is any news she can report to folks on her side who are quite anxious about the T | | | | | | |
| 1024 1025 | 1/10/00 | 17:00 6:20 | 20 | Pacific Account Manager TG Resource | E-Mail to TG Project Manager Pacific Call Center | TG Project Manager TG Resource | Pacific Account Manager Pacific Resource | TG CLEC Manager | RE: T1 Status Blackhawk ID revoked | Pacific Account Manager suggests using Pacific Resource's line in case any of the EDI test team calls in by mistake. had call center reset password | | | | | | |
| 1026 | 1/11/00 | 8:35 | | TG CLEC Manager | • | TG CLEC Manager | Pacific Account Manager | TG Resoruce | RE: T1 Status | TG CLEC Manager confirms 1 p.m. EST call for today using Pacific Resource's dial-in. | | | | | | |
| 1027 | 1/11/00 | 10:08 | | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECC00-005 Invitation to SBC 13 State OSS xDSL Plan of Record Collaborative Meeting - California | | | | | clecc_00-005.doc | |
| 1028 | 1/11/00 | 10:56 | | TG CLEC Manager | E-Mail to Pacific Account Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager, Pacific Resource | TG Resource, TG Team Lead, TG Project Manager, TG Resource, TG Resoruce | RE: PacificSM/E911 lds | TG CLEC Manager forwards email from TG Team Lead regarding only having access to PacificSM for M&R testing for Napa and not the other CLECs. TG CLEC Manager asks Pacific Account Manager about it. He asks if she has any idea when TG may receive E911 IDs | | | | | | |

| Ref # | <u>Date</u> | Time (EDT) | Length (min's) | <u>Initiator</u> | <u>Type</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents |
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| 1029 | 1/11/00 | 10:58 | | TG CLEC Manager | Phone Pacific | TG CLEC Manager, TG Team Lead | Pacific Account Manager | | | Referencing her LEX Report E-mail of 1/10 @ 12:11PM, TG CLEC Manager and the TG Team Lead asked Pacific Account Manager to supply PON's for the unexpected order types. (9 of 124 submitted were not the approved Loop with Unbundled Local Switching (Port)). | Provide 9 PON's for us to research. | Pacific Account Manager | ASAP | Cancelled when it was determined report included abandoned orders. | |
| | | | | TG CLEC Manager | E-Mail to Bill Smith | TG CLEC Manager | Pacific Account Manager | TG Team Lead, TG Project Manager, TG Resource, Pacific Account Manager, Pacific Resource, TG Resoruce | RE: PacificSM/E911 IDs | TG CLEC Manager tells TG Resource he just found and forwarded 12/20 Discovery UID for PacificSM. He asks if it works. | | | | | |
| 1030 | 1/11/00 | 11:05 | | | | | | | | | | | | | |
| | | | | TG CLEC | | TG CLEC | Pacific Account Manager, Pacific | TAM Project Manager, Test Advisor, TAM Execution Manager, TAM Monitor Team Lead, TAMBilling Team Lead, TG | FW: Test calls made | TG CLEC Manager tried to send on 1/4 from home but failed. He found it in his draft folder. He will advise when we get first DataExchange usage tape as a result of this | | | | | |
| 1031 | 1/11/00 | 11:10 | | Manager Pacific | | Manager | Resource Pacific | Resoruce | from test site | preliminary test. Pacific Account Manager says Pacific Resource was | | | | | |
| 1032 | 1/11/00 | 11:49 | | Account Manager | E-Mail to TG CLEC Manager | TG CLEC Manager | Account Manager | | RE: PacificSM/E911 Ids | tracing all the User ID requests but he is out until Thursday. She will leave him voicemail inquiring as to status. She is glad one of them was found. | | | | | |

| Ref # | <u>Date</u> | Time (EDT) | Length (min's) | <u>Initiator</u> | Туре | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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| 1033 | 1/11/00 | 12:46 | | | TG CLEC | Pacific Account | TG Resource, TG Team Lead, TG Resource, TG Project Manager, TAM Execution Manager, TAM Project Manager, TAM Monitor Team Lead, TAM Database Administrat or, Test Advisor, Test Sesoruce | | point us to any that may exist? ThanksHe had not yet pro | E Hot cut rocedures in le LSOR.msg |
|------|---------|-------|-------------------------------|---|---------|-------------------------------|---|--|--|--|
| 1034 | 1/11/00 | 13:10 | | E-Mail to TG CLEC Manager, Pacific Account Manager, Pacific Resource | | Pacific Account | Lead, TG | RE: Managed Introduction - Recent order activity | | |
| 1035 | 1/11/00 | 14:42 | Pacific Account Manager | E-Mail to TG CLEC Manager | | Pacific Account Manager | TG Project Manager | , | | ot Cut lfo.doc |

| Ref# | <u>Date</u> | | ength min's) | <u>Initiator</u> | Type | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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| 1036 | 1/11/00 | 14:50 | | Pacific | Mail to Discovery Comm | | | | Discovery Comm Bill (2) | Does the presence of ESL on a submitted service order automatically trigger the CHC process? Is there an edit on ESL to ensure it is only used for the listed essential services above? | | | | | | |
| 1037 | 1/11/00 | 14:50 | | Pacific | Mail to Blackhawk Comm | | | | Blackhawk Comm Bill | You also mentioned that hunt group changes are another candidate for CHC's. | | | | | | |
| 1038 | 1/11/00 | 14:50 | | Pacific | Mail to Blackhawk Comm | | | | Blackhawk Customer Service Record | Finally, my notes indicate you would like us to provide specific candidate CHC scenarios to review so we can discuss the reasonableness of each. We would need to obtain these from the TAM | | | | | | |
| | | | | Pacific Account Manager | E-Mail to TG Project Manager, TG CLEC Manager | TG Project Manager, TG CLEC Manager | Pacific Account Manager | | FW: Test calls made from test site | Pacific Account Manager says she double checked with Pacific Resoruce about the Data Exchange tape, and she was still missing some pieces of info., which get provided to her on pages 5 and 6 of the attached. The call records will still be in her system, | | | | | TECHREQ1.doc | |
| 1039 | 1/11/00 | 14:51 15:48 | | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECC00-006 Invitation to Participate in SBC Line Sharing Trial - California | | | | | <u>clecc 00-006.doc</u> | |
| 1041 | 1/11/00 | 17:19 | | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | | CLECC00-007 The Glendale (GLDLCAxx) CG0 will dial- with-dial in to the Glendale (GLDLCAxx) DS1 on April 28, 2000 - California | | | | | clecc 00-007.doc | |
| 1042 | 1/12/00 | | | LSC | LSC Call Center | TG Resource | Pacific Resource | | PO9145695P has a city invalid problem. LSC advised us to contact our Acct Mgr. | We send Pacific Account Manager and TG CLEC Manager an e-mail on this. | | | | | | |
| 1043 | 1/12/00 | 10:02 | | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | SWA00-002 Pacific - The Glendale (GLDLCAxx) CG0 will dial-with-dial in to the Glendale (GLDLCAxx) DS1 on April 28, 2000 - California | | | | | swa 00-002.doc | |
| 1044 | 1/12/00 | 12:09 | | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECC00-008 Confirmation of January 26 Quarterly Change Management Process Meeting - California | | | | | clecc_00-008.doc | |
| 1045 | 1/12/00 | 12:30 | | TG Resource | E-Mail to Pacific Account Manager, Pacific Resource, TG CLEC Manager | TG Resource | Pacific Account Manager, Pacific Resource | | Managed Introduction - Recent Order Activity | TG Resource forwards list of PONs that will be started on 1/12. All the PONs are for Napa. | | | | | | |

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| | | | | Pacific 30 Account Manager | Conference call | TG CLEC Manager, TG Project Manager | Pacific Account Manager,Pac fic Resource,Pa cific Oss Customer Support Resource | i | EDI Communications | TG Project Manager reported that while the T1 has been installed, it is still not functional. T1 DLC1 and NAT table updates should be complete today according to TG Network Engineering. Pacific Account Manager queried whether TG needs 128KB ISDN for GUI | 1> Provide To status update by end of day 2> Forward list of daily usage test calls to Pacific Account Manager . 3> Send questioned PON list to TG | | 0, 2>1/11/0 0, 3>4845 | 1> and 2> closed 0 1/11/00. 3> Cancelled 0 when it was determined 0 report included abandoned orders. | | |
| 1046 1047 | | | | TG CLEC Manager | E-Mail to Pacific Account Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager, Pacific Resource | | DataExchange, Datagate and PacificSM ID Q's | TG CLEC Manager says variable block 2476 is fine for DataExchange. Address is fine for now but may wish to change later if that is all right. The datagate development team is having a core dump problem on our local test host, which TG CLEC Manager has r | t | | | | | |
| | | | | | | | Pacific Account | TAM Execution Manager, TG Project Manager, TG Team Lead, TG Resource, TG Rresource, TAM Monitor | | | | | | | | RE: Brief |

E-Mail to Pacific

Manager

1048

1/12/00 16:15

TG CLEC Account Manager, TG CLEC Pacific

Pacific Resource Manager

Manager,

Team Lead,

TG RE: Brief Recap of

Resource Resoruce 1/11 EDI prep call See related notes

recap of 1/11

EDI prep

call.doc

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| 1049 | 1/12/00 | 17:09 | Pacific Account 1 Manager Pacific Account Manager | VMX to TG CLEC Manager E-Mail to TG Project Manager | TG CLEC Manager t TG Project Manager | Pacific Account Manager Pacific Account Manager | TG CLEC Manager | EDI test call status. FW: Napa Ready to Transmit | Pacific Account Manager said she was trying to reach the TG Project Manager to determine whether to hold an EDI daily call on Thursday. Pacific Account Manager forwards email from Pacific Account Manager to SBC team regarding Napa having tested connectivity with Pacific Resource and planning to transmit its first EDI order files tomorrow, Thursday 1/13. She suggests to SBC team that the | TG CLEC Manager | ASAP | Complete 01/12/2000. | |
|------------|---------|-------|--|--|---|--|--|---|--|--------------------|------|-------------------------|--|
| 1051 | 1/12/00 | 18:54 | Pacific Account Manager | E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | | FW: CLEC Request, BHCjh1110 Completed | Pacific Account Manager asks whether this PacificSM password did not work for Blackhawk and forwards attachment. | | | | BHCjh1110.xls |
| 1052 | 1/12/00 | 19:54 | Pacific 2 Account Manager | VMX to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | | DataExchange format. | Pacific Account Manager asked TG CLEC Manager to clarify variable record length 2476, reel or cartridge,2472 logical record length, mailing address for tape, and other unspecified questions. | TG CLEC Manager | ASAP | E-mail sent 1/13/00. | |
| 1053 | 1/12/00 | 20:03 | Pacific 1 Account Manager | VMX to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | | DataExchange format. | Pacific Account Managernoted that we had asked for cartridge format back in November. | | | | |
| 1054 b. | 1/13/00 | 8:07 | TG CLEC Manager | E-Mail to TG Team Lead, TG Resource, TG Resource | , TG CLEC Manager | Pacific Account Manager | TG Project Manager, Pacific Account Manager, TG Resoruce | BHCjh1110 | TG CLEC Manager forwards attachment originally sent to TG REsources on 11/29. He sent Blackhawk User Ids to TG Resource alone. He asks to let him know if they don't work. | | | | FW CLEC Request BHCjh1110 COMPLETED.msg FW Blackhawk Userlds.msg |
| 1055 | 1/13/00 | 8:37 | TG CLEC Manager | E-Mail to Pacific Account Manager, TG Project Manager | TG CLEC r Manager | Pacific Account Manager | TG Team Lead, TG Resource, TG Resoruce | RE: Napa Ready to Transmit | TG CLEC Manager thanks Pacific Account Manager for sharing email to SBC team. He says tomorrow is fine for the EDI call since both he and TG Project Manager have to leave at 1 p.m. today. | | | | |

| 1056 | 1/13/00 | 8:41 | TG CLEC Manager | E-Mail to Pacific Account Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager | TAM Billing Team Lead TAM Resource, TG Project Manager, TG Team Lead,TG Resoruce | | TG CLEC Manager tells Pacific Account Manager he spoke with TG Project Manager and can confirm her VMXs regarding the DataExchange tape format. His intentions with the first tape is to receive in Florida so he can log receipt, have an expert handle it, a | |
|------|---------|-------|-------------------------------|---|--------------------|---|--|--|--|-----------------------------|
| 1057 | 1/13/00 | 9:52 | TG CLEC Manager | E-Mail to Pacific Account Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager, Pacific Resource | TAM Execution Manager, TG Project Manager, TG Team Lead, TG Resource, TAM Monitor Team Lead TAM Project Manager, TG Resource | FW: ATT Colos | TG CLEC Manager forwards email from TAM Execution Manager with a revised colocation list for Napa and Blackhawk. TG CLEC Manager asks whether this will have any impact on work already completed. | Blackhawk_Napa_c olo.xls |
| 1058 | 1/13/00 | 11:15 | 5 LSC | LSC Call Center | TG Resoruce | Pacific Resource | | PO9146695P contains the wrong TN. Order keeps erroring. | We verified the TN several times. We sent the test case back to the TAM to resolve. | |
| 1059 | 1/13/00 | 12:00 | Pacific Account Manager | E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | | RE: CLEC 1 Colos | Pacific Account Manager says removing ATCLs shouldn't be a problem, just don't use them. She is already trying to ensure the lists are loaded on an expedited basis. She estimates 2 weeks to get tables loaded. She asks when TG CLEC Manager anticipates | |

| Ref # Date (EDT) | <u>Ref #</u> | <u>Date</u> | Time (EDT) | Length (min's) | <u>Initiator</u> | <u>Type</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | <u>Due</u> <u>Date</u> | <u>Status</u> | Associated Documents | Related Notes | |
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| 1060 | 1/13/00 | 12:23 | Pacific Account Manager | E-Mail to TG CLEC Manager, TG Project Manager | | Pacific Account Manager | TG Team Lead, TG Resource, TG Resoruce | RE: Napa Ready to Transmit | Pacific Account Manager reminds to call Pacific Resource when TG is ready to send the first EDI file. |
|------|---------|-------|-------------------------------|---|--------------------|---|--|--|---|
| 1061 | 1/13/00 | 12:29 | TG CLEC Manager | E-Mail to TAM Execution Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager, Pacific Account Manager, TG Resoruce | RE: CLEC 1 Colos | TG CLEC Manager asks whether the two week timeframe Pacific Account Manager mentions reasonably mesh with current expectations regarding UNE loop order readiness |
| | | | | | | | | | |
| 1062 | 1/13/00 | 12:34 | TG CLEC Manager | E-Mail to Pacific Account Manager, TG CLEC Manager, TG Project Manager | | Pacific Account Manager | TG Team Lead, TG Resource, TG Resoruce | RE: Napa Ready to Transmit | TG CLEC Manager tells Pacific Account Manager he spoke with the TG Project manager and he is aware of needing to call the Pacific Resource when first sending EDI file. |
| 1063 | 1/13/00 | 12:51 | TG CLEC Manager | E-Mail to Pacific Account Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager, Pacific Resource | TG Project Manager, TG Resoruce | Opportunity to meet next week | TG CLEC Manager tells Pacific Account Manager and Pacific Resource that both the TG Project Manager and he will be in ST at meetings most of the week. He asks if there is any chance to meet. He informs them Thursday they will be free in the afternoon. |
| | | | Pacific Account Manager | E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager | RE: DataExchange usage tape format and logistics | Pacific Account Manager says she thought TG CLEC Manager wanted daily usage, not weekly. She will send weekly if that is what TG CLEC Manager would like. Tapes are not sent if there is no data. She will check on the North/South question; maybe Pacific |
| 1064 | 1/13/00 | 13:00 | | | | | TG Project | | |
| | | | TG CLEC Manager | E-Mail to Pacific Account Manager | TG CLEC Manager | Pacific Account Manager | Manager, TG Resoruce | RE: DataExchange usage tape format and logistics | TG CLEC Manager says receiving daily data on a weekly produced tape should be sufficient and he would prefer it. |
| 1065 | 1/13/00 | 13:03 | | | | | | | Pacific Account Manager says it would be great to get |
| | | | Pacific Account Manager | E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Resoruce | RE: Opportunity to meet next week | together next week and gives a rough look at her schedule for that week. She says if he wants to be at their office for any of the 10am test calls she can get a conference room. |
| 1066 | 1/13/00 | 13:08 | | | | | | | |

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| 10 | 067 | 1/13/00 | 13:21 | Pacific Account Manager | E-Mail to TG CLEC Manager Pacific Call Center | TG CLEC Manager TG Resources | Pacific Account Manager Pacific Call Center Resoruce | TG Team Lead, TG Resource, TG Resoruce | Release Impact on Testing Vantive ticket #2547442 | Pacific Account Manager gives a message from Pacific Resource: Due to the 1/15/00 non-CLEC impacting code release rolling into Pacific test environment on Monday, 1/17/00, they will not be able to process any orders that day. Testing will resume first t The TG Resource and TG CLEC Manager called to report Datagate error message. They believe it to be a datagate library problem. Call center informed them that datagate library files they are using are dated May, 1997 and are |
|----|-----|---------|-------|-------------------------------|---|---------------------------------------|---|--|--|--|
| 10 | 068 | 1/13/00 | 14:10 | | | | | | | old. |
| 10 | 069 | 1/13/00 | 15:00 | Pacific | Mail to Blackhawk Comm | | | | Blackhawk Comm Bill | Bill in the amount of \$24.05, Statement Date 1/2/00, Account No. redacted |
| |)70 | 1/13/00 | 15:00 | Pacific | Mail to Camino Comm | | | | Camino Comm Bill | Bill in the amount of \$24.45, Statement Date 1/2/00, Account No. redacted |
| 10 | 071 | 1/13/00 | 16:13 | Pacific Resource | e-Mail to Pacific Call Center | Pacific Resource | Pacific Call Center | TG REsources, TG CLEC Manager, TG Manager | Vantive #2547442 - Datagate problem | TG Resource informs Pacific Call Center TG is consultant for Napa Comm. He states when program using Datagate library provided by SBC, is run, the process gets killed by the opeating system and error message is received. Error is generated when the firs |
| | | | | Pacific | E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Team Lead, TG Resoruce | DataExchange | pacific Account Manager says the Pacific Resource is able to make changes to the weekly tape. She will implement it on Monday with the tape being produced on Thursdays. First tape should be received Friday 1/21. She will also go back to regenerate a us |
| 10 |)72 | 1/13/00 | 23:50 | | | | Pacific | | | |
| 10 | 073 | 1/14/00 | 8:30 | TG Resource | contact Acct Mgr | TG Resource | Account Manager | | PO9145695P city problem. | Pacific Account Manager told us to look for a leading zero in address, or, to try using AN# for the city. |
| 10 | 074 | 1/14/00 | 9:36 | TAM Execution Manager | E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager, Pacific Account Manager, TG Resoruce, TAM Project Manager | RE:CLEC 1 Colos | TAM Execution Manager says yes, the two week timeframe Pacific Account Manager mentions meshes with current expectations regarding UNE loop order readiness. That is, provided the okay is given for UNE Loops through the managed intro process. She asks i |
| | | | | | | | | | | |

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| | | | TG CLEC Manager | E-Mail to Pacific Account Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Team Lead, TAM Monitor Team Lead, TAM Project Manager, TAM Execution Manager, Test Advisor, TAM Database Administrat or, Test Advisor, TG Resource, TG Resource | RE: Managed Introduction and blindess - Where do we stand? | TC CLEC Manager asks Pacific Account Manager how have the PONs which have been submitted doing. Has she found the PONs of the nine December orders which were not ReqTyp=M, so the TG can further research.TG CLEC Manager asks Pacific Account Manager to | |
|------|---------|-------|----------------------|---|--------------------|---|--|---|--|-------------------------|
| 1075 | 1/14/00 | 9:46 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | SWA00-006 "Pacific" - Analog to Digital Office Conversion Scheduled for LATA 730 in redacted, CA (NHWDCAxx) | swa_00-006.doc |
| | | | TG Resource | E-Mail to TG CLEC Manager, Pacific Account Manager, Pacific Resource | TG Resource | Pacific Account Manager, Pacific Resource | TG Project Manager, TG Team Lead, TG Resoruce | RE: Managed Introduction - Recent order activity | TG Resource submits PONs that will be started on 1/13 and 1/14. | |
| 1077 | 1/14/00 | 11:13 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECC00-009 Change in room location for the SBC 13 state OSS x DSL Plan of Record Collaborative Meeting - California | <u>clecc_00-009.doc</u> |

| Ref # | <u>Date</u> | | Initiator | <u>Type</u> | GEIS Contac | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | <u>Status</u> |
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| 1079 | 1/14/00 | 11:36 | Pacific Account Manager | E-Mail to TAM Execution Manager, TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TAM Project Manager, TG Resoruce | RE:CLEC 1 Colos | Pacific Account Manager states the problem is, until the ACTLs are in place, orders cannot be placed. Blackhawk can be started with since they were to begin Managed Intro 1/6 and their ACTLs are ready. | | | | |
| 1080 | 1/14/00 | 12:29 | TG CLEC Manager | E-Mail to Pacific Account Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager, Pacific Resource | TG Project Manager,T G Resoruces | FW: Datagate problem | TG CLEC Manager forwards Vantive #2547442 which the TG Resource e-mailed to Pacific Call Center. He asks if notification regarding required software upgrades come soley through Accessible Letters, or is there an alternate information source. TG CLEC Man | | | | |
| | | | TG CLEC Manager | E-Mail to Pacific Account Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager, Pacific Resource | TG Team Lead, TG Project Manager, TG Resoruce | PacificSM ID Q | TG CLEC Manager asks if there is any word on the PacificSM ID for Blackhawk. There is now need for it. | | | | |
| 1081 | 1/14/00 | 12:42 | Pacific | VMX to TG CLEC | TG CLEC | Pacific | | | Pacific Account Manager confirmed 1 PM EST call | | | | |
| 1082 | 1/14/00 | 12:55 | 1 Account Manager | Manager | Manager | Account Manager | | EDI test call status. | today. | | | | |
| 1083 | 1/14/00 | 12:57 | TG CLEC Manager | E-Mail to Pacific Account Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Resoruce | RE: Opportunity to meet next week | TG CLEC Manager states while CPUC may change schedule, as of now, Thursday seems best about 12:30 p.m. after the 10-12 TAB meeting. TG Project Manager and the TG CLEC Manager may need to dial into the 10 a.m. test calls, ducking out of scheduled meetings | | | | |
| | | | Pacific Account Manager | E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Resource, TG Resoruce | RE: Datagate problem | Pacific Account Manager says she can't open the attached files. Accessible letters are the way upgrades are announced. The actual documentation is provided by the Pacific Call Center/Job Aids section of the CLEC website. She says if we tell them what | | | | |
| 1084 | 1/14/00 | 13:00 | Pacific 18 Account Manager | EDI Status Call | TG CLEC Manager, TG Project Manager | Pacific Account Manager,Pac fic Resource,Pacific Oss Customer Support Resource | | EDI test call status. | TG Project Manager reported the T1 connectivity tests had been just completed, and if we get a clean EDI translation, are ready to submit our first EDI transaction to Pacific today. We discussed which transactions to send first. While 10 and 11 were sche | Call Pacific Resource when first ED sent to Pacific. | TG Project Manager | When first EDI transacti on is ready to send. | 1/14/00. |
| 1085 | 1/14/00 | 13:00 | | | | 1.GSOUTOB | | | | | | | |

Associated

<u>Documents</u>

| <u> </u> | <u>Ref #</u> | <u>Date</u> | Time (EDT) | Length (min's) | <u>Initiator</u> | <u>Type</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | Comments | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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| 1 | 086 | 1/14/00 | 13:55 | | Pacific Account Manager | E-Mail to TG CLEC Manager, TG Projec Manager | TG CLEC Manager, TG Project Manager | Pacific Account Manager | | RE: Opportunity to meet next week | Pacific Account Manager says lunch after the meeting Thursday sounds good. She thinks it is important that TG has a consistent representative that is tightly involved in the order issuance phase (Pacific Resource?) and someone that works closely with th | i | | | | | |
| 1 | 087 | 1/14/00 | 14:50 | 1 | Pacific Resource | VMX to TG CLEC Manager | TG CLEC Manager | Pacific Resource | | EDI Test | Requested call back ASAP. | Return call. Call Pacific | TG CLEC Manager | ASAP | Complete 2:55PM 1/14/00. | | |
| 1 | 088 | 1/14/00 | 14:51 | | TG CLEC Manager | Phone Pacific Resource | TG CLEC Manager | Pacific Resource | | EDI Test | Pacific Resource requested timing and status on proposed EDI transmission. TG CLEC Manager said it was imminent. TG Project Manager will call Pacific Resource when first EDI is sent over our new T1. | Resource when first ED sent to Pacific. | TG Project | ASAP | Complete 1/14/00. | | |
| 1 | 089 | 1/14/00 | 15:30 | | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECCS00-003 Final Requirements for EDI/CORBA Local Pre-Ordering Release 2.1 and Notification of LSPOR Documentation Enhancements | | | | | cleccs 00-003.doc | |
| 1 | 090 | 1/14/00 | 15:47 | | TG CLEC Manager | E-Mail to Pacific Account Manager | TG CLEC Manager | Pacific Account Manager | | RE: Vantive #2547442 Datagate problem | TG CLEC Manager asks what specifically does Pacific Account Manager not see. Main.c and Makefile separate files or the in-line text contents of main.c and Makefile which follow, or none of the above. | 3 | | | | | |
| | | | | | TG CLEC Manager | E-Mail to Pacific Account Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager, Pacific Resource | TG Project Manager, TG Team Lead, TAM Monitor Team Lead, TAM Project Manager, TAM Execution Manager, Test Advisor, TAM Database Administrat or, Test Advisor, TG Resoruces | Napa EDI Test order information | TG CLEC Manager tells Pacific Account Manager that the TG Project Manger reports successful dummy data transfer both ways this a.m. on the new T1. As per discussion at 1p.m. EST call today, he understands Napa Joint Test Plan scenario number one is the | | | | | | |

| | | Length Time (min's) | <u>Initiator</u> | <u>Type</u> | GEIS Contac | PacBell Contact | Other Parties | <u>Subject</u> | Comments Action | ons: Owner | Due Sta | | Associated Documents | Related Notes |
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| Ref # | <u>Date</u> | Time (min's) (EDT) | | | | Contact | <u>r arties</u> | | | | Date | - | ocuments | |
| 1092 | 1/14/00 | 16:57 | Pacific Account Manager | E-mail to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | | RE: Vantive #2547442 Datagate problem | Pacific Account Manager states none of the above to the question as to what she doesn't see regarding attachments | | | | | |
| 1093 | 1/14/00 | 17:04 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECCS00-004 Datagate 1Q2000 Local Pre-Ordering Release Version 9.0x | | | <u>c</u> | eleccs 00-004.doc | |
| | | | TG CLEC Manager | E-Mail to Pacific Account Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Resource, TG Resoruce | RE: Vantive #2547442 Datagate problem | TG CLEC Manager gives info to Pacific Account Manager that were in attachments she couldn't open. When program using Datagate library provided by SBC, is run, the process gets killed by the operating system and error message is received. Error is gener | | | | | |
| 1094 | 1/14/00 | 17:07 17:46 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECCS00-005 Clarification to CLECCS99-137 dated December 30, 1999 | | | c | eleccs_00-005.doc | |
| 1096 | 1/14/00 | 18:27 | Pacific Account Manager | E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | TG | RE: Vantive #2547442 Datagate problem | Pacific Account Manager is confused by the statement: We are running this program on a HP box that doesn't have the connectivity to Pacific DataGate. I hope this is not the reason that caused the problem. Pacific Account Manager asks TG Project Manage | | | | | |
| 1097 | 1/14/00 | 18:27 | TG Project Manager | E-Mail to Pacific Account Manager | TG CLEC Manager | Pacific Account Manager | TG | RE: Vantive #2547442 Datagate problem | TG Project Manager says he doesn't think so. The developers are doing internal test on their own development box and they have coded it so it should work without connection to the Pacific server. He believes they have using this approach the whole time, | | | | | |
| 1098 1099 | 1/14/00 | 19:37 | Pacific Account Manager Pacific | E-Mail to TAM Execution Manager, TG CLEC Manager Mail to Napa Telecomm Mail to Camino | | Pacific Account Manager | TG Project Manager, TG Resoruce, TAM Project Manager | Napa Telecomm Bill Camino Customer | Pacific Account Manager has another thought regarding Colocation cages for Camino: it is taking quite a while because the list is so big. Is there any chance we could give her a short list to get a few in place that could be used for the Managed Introd Bill in the amount of \$105.30, Statement Date 1/4/00, Account No. Redacted Camino Customer Service Record dated 1/4/00, Account | | | | | |
| 1100 | 1/15/00 | | . dollo | Comm | | | | Service Record | redacted, for \$21.06 Bill in the amount of \$60.09, Statement Date 1/4/00, | | | | | |
| 1101 | 1/15/00 | | Pacific | Mail to Camino Comm | | | | Camino Comm Bill (2) | Account No. redacted 2) Bill in the amount of \$25.00, Statement Date 1/2/00, Account No. redacted | | | | | |
| 1102 | 1/15/00 | | Pacific | Mail to Discovery Comm | | | | Discovery Comm Bill | Check # redacted dated 1/4/00 for credit balance of \$69.13. | | | | | |

| Ref# | <u>Date</u> | Time (EDT) | Length (min's) | <u>Initiator</u> | <u>Туре</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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| 1103 | 1/15/00 | 18:01 | : | Pacific 2 Technincian | VMX to TG CLEC Manager | TG CLEC Manager | Pacific Technician | | Installed lines. | Pacific Technician said three new lines were installed (dial tone and tagged) at their facility at redacted, CA. Numbers are redacted. | | | | | | |
| 1104 | 1/17/00 | 11:10 | | Pacific Account 1 Manager | VMX to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | | Meeting this week. | Pacific Account Manager said there may be conflict with a Thursday meeting. | | | | | | |
| 1105 | 1/17/00 | 12:05 | | Pacific Account Manager | E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | | RE: CLEC 1 Colos | What Pacific Account Manager is being told about the Hollywood ACTL: The one received earlier was HLWDCAxxxxx not HLWDCAxxxxx She will go ahead and ask them to add this new one now. | | | | | | |
| 1106 | 1/17/00 | 14:52 | | Pacific Account Manager | E-Mail to TG CLEC Manager, TG Projec Manager | | Pacific Account Manager | | FW: ACTLS for Camino | Pacific Account Manager says these Camino ACTLs are now loaded into Pacific tables and ready to use for Camino. She asks when TG expects to start Managed Introduction for Camino. Will it be started with fax. When can Pacific expect LEX orders? | | | | | ACTLs Camino.xls | |
| 1107 | 1/17/00 | 16:40 | | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECC00-010 Due Date Delays/Cancellations of Order and Local Number Portability (LNP) | | | | | clecc_00-010.doc | |
| | | | | Pacific Account Manager | E-Mail to TG CLEC Manager, TG Projec Manager | TG CLEC Manager, TG Project Manager | Pacific Account Manager | | FW: ACTLs for Napa Telecommunications | Pacific Account Manager gives last ACTLs. She says the only outstanding issue she know of is that question about Hollywood. | | | | | ACTLs Napa.xls | |
| 1108 | 1/17/00 | 17:57 18:41 | | Pacific 1 Account Manager | VMX to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | | Meeting this week. | Pacific Account Manager said the Thursday conflict was resolved, so OK to meet at 12:15PM. | | | | | | |
| 1110 | 1/17/00 | 18:45 | | Pacific Account Manager | E-Mail to TG CLEC Manager, TG Projec Manager | TG CLEC Manager, TG Project Manager | Pacific Account Manager | | Meeting in SF this week | Pacific Resource and Pacific Account Manager are both available for lunch this Thursday 1/20. Preference would be to meet as soon as possible after the TAB meeting which she believes TG CLEC Manager said will run till noon. Is the meeting at the CPUC o | | | | | | |
| | | | | | | | | | | | | | | | | |
| | | | | Pacific Account Manager | E-Mail to TG Resource, TG CLEC Manager | TG Resource, TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Team Lead, TG Resoruce | Managed Introduction - Status | Pacific Account Manager gave TG Resource's list of Blackhawk PONS to LSC contact and she says that TG is doing a very good job; a high percentage of the orders are flowing through and the percentage that requires Supps is relatively low. Therefore, Blac | | | | | | |
| 1111 | 1/17/00 | 19:42 | | | | | | | | | | | | | | |
| | | | | TAM Execution Manager | E-Mail to Pacific Account Manager, TG CLEC Manager, TG Project Manager | | Pacific Account Manager | TG Project Manager, TAM Project Manager, TG Resoruce | RE: CLEC 1 Colos | TAM Execution Manager cannot safely reduce the Camino list to a short list until she has matched a majority of the friendly addresses to the ACTLs provided. She expects to have the majority of the friendly responses by 1/24/00. She asks if it is possibl | | | | | | |
| 1112 | 1/17/00 | 20:06 | | | | | | | | | | | | | | |

| Ref # | <u>Date</u> | Time (min | Initiator | <u>Type</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | Comments | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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| 1113 | 1/17/00 | 20:09 | Pacific Account Manager | E-Mail to TAM Execution Manager, TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TAM Project Manager, TG Resoruce | RE: CLEC 1 Colos | Pacific Account Manager says Pacific person was able to expedite the processing and has all the Camino ACTLs now in Pacific tables. | | | | | | |
| | | 25:55 | Pacific | Mail to Blackhawk Comm | | | | Blackhawk Comm Bills (3) | Bill in the amount of \$57.76, Statement Date 1/7/00, Account No Redacted 2) Bill in the amount of \$21.98, Statement Date 1/4/00, Account No.Redacted 3) Bill in the amount of \$30.16, Statement Date 1/7/00, Account No. Redacted | | | | | | |
| 1114 1115 | 1/18/00 | | Pacific | Mail to Camino Comm | | | | Camino Comm Bill (2) | Bill in the amount of \$15.95, Statement Date 1/7/00, Account no. Redacted 2) Bill in the amount of \$19.38, Statement Date 1/8/00, Account No. Redacted | | | | | | |
| 1116 | 1/18/00 | | Pacific | Mail to Discovery Comm | | | | Discovery Comm Bil (3) | Bill in the amount of \$0.00, Statement Date 1/5/00, Account No. Redacted 2) Bill in the amount of \$156.10 credit, Statement Date 1/7/00, Account No.Redacted 3) Bill in the amount of \$68.52 credit, Statement Date 1/7/00, Account No.Redacted | | | | | | |
| 1117 | 1/18/00 | | Pacific | Mail to Napa Telecomm | | | | Napa Telecomm Bills (3) | Bill in the amount of \$15.95, Statement Date 1/7/00, Account No. Redacted 2) Bill in the amount of \$45.64, Statement Date 1/4/00, Account No.Redacted 3) Bill in the amount of \$19.24, Statement date 1/5/00, Account No. Redacted | | | | | | |
| 1118 | 1/18/00 | | LSC | LSC Call Center | TG Resource | | | BHPOG98, TN not in their database | We sent test case back to the TAM, and abandoned PON. Waiting for the TAM to decide what to do. | | | | | | |
| 1119 | 1/18/00 | 10:03 | Pacific Resource | Pacific Call Center | TG Resource | Pacific Resource Pacific | | Vantive #2547442 - Datagate problem Blackhawk ID | The problem is that TG is not linking the right libraries with the datagate bridge. The shared libraries were being used that were provided by SBC. According to the emails from SBC, the shared libraries used TG used are not complete. TG Resource still Call center had problems resetting password. Ticket # | | | | | Problem Resolution for 2547442.msg | |
| 1120 1121 | 1/18/00 | 10:55 11:15 | | Pacific Call Center Pacific Call Center | TG Resoruce | Resoruce Pacific | | password reset Blackhawk ID password reset | 2563447 Had to call back for toolbar to be reset. Ticket # 2563553 | | | | | | |
| 1121 | ,,,,,,, | . 1. 10 | Pacific Account Manager | E-Mail to TG Team Lead | | Pacific Account Manager | | FW: LSC and LOC Escalation Lists | Pacific Account Manager forwards some of the escalation lists sent to TG CLEC Manager earlier. | | | | | LOC EscalProcessdoc | |
| 1122 b. | 1/18/00 | 12:59 | | | | | | | | | | | | LSC Camino 12 03.doc | |

| Ref # | <u>Date</u> | Time (min's | | <u>Түре</u> | GEIS Contac | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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| C. | 4/40/00 | 40.00 | Accessible Letter | E-Mail to TG CLEC | | and a dead | | Accessible Letter | SWA00-007 Pacific The Los Angeles Normancy 9LSANCAxx)xxx is collapsing into the Los Angeles- Normandy (LSANCAxx) DS0 on March 10, 2000 | | | | | LSC Napa 12 03.doc swa_00-007.doc | |
| 1123 1124 | 1/18/00 | 13:06 16:02 | Accessible Letter | Manager E-Mail to TG CLEC Manager | Manager TG CLEC Manager | redacted | | Accessible Letter | SWA00-008 Pacific Tandem Office Rehome Scheduled for LATA 722 in California | | | | | swa_00-008.doc | |
| 1125 | 1/18/00 | *23:00 | TG CLEC 1 Manager | VMX to Pacific Account Manager | TG CLEC Manager | Pacific Account Manager | | PacificSM passwords. | TG CLEC Manager relayed TG Team Lead's urgent request for assistance obtaining/validating at least one PacificSM password for Blackhawk. | | | | | | |
| | | | | | | | Pacific Resource, TAM Project Manager, TAM Execution | | | | | | | | |
| 1126 | 1/19/00 | 0:45 | TG CLEC Manager | E-Mail to TG Resource | TG CLEC Manager | Pacific Account Manager | Manager, Test Advisor, Test Advisor, Pacific Account Manager, Pacific Resource, TG Team Lead, TG Project Manager, TG Resoruce | RE: Managed | TG CLEC Manager forwards email from TG Resource asking if she should not send Pacific Resource any more PONs for Blackhawk and Napa. He responds by stating he believes it only means TG no longer needs to send Napa or Blackhawk PONs for UNE Loop Req Typ= | | | | | | |
| 1126 | 1/19/00 | 0.45 | Manager | Resource | мападег | wanager | Resoluce | miroduction-Status | seno Napa or Blackhawk PONS for ONE Loop Req Typ= | | | | | | |
| 1127 | 1/19/00 | 0:51 | TG CLEC Manager | E-Mail to Pacific Account Manager, TG CLEC Manager, TG Project Manager Pacific Resource | Manager | Pacific Account Manager, Pacific Resource Pacific | TG Resoruce | RE: Meeting in SF this week | TG CLEC Manager says TG Project Manager and he will meet Pacific Account Manager and Pacific Resource at redacted at 12:15 p.m | | | | | | |
| 1128 | 1/19/00 | 0:57 | TG CLEC Manager | E-Mail to Pacific Account Manager | TG CLEC Manager | Account Manager | TG Resoruce | RE: CLEC 1 Colos | TG CLEC Manager says great about Camino ACTLs now in Pacific tables. | | | | | | |

| Ref # | <u>Date</u> | Time (EDT) | Length (min's) | <u>Initiator</u> | Туре | GEIS Contact | PacBell Contact | Other Parties | Subject | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | F |
|-------|-------------|---------------|-------------------|--------------------|------|--------------------|---|--|-------------------------|---|----------|--------------|-------------|---------------|---------------------------|---|
| 1129 | 1/19/00 | 1:11 | | TG CLEC Manager | | | Pacific Account Manager | TG Team Lead, TG Project Manager, TAM Execution Manager, TG Resoruce | RE: ACTLs for Camino | TG CLEC Manager says he has forwarded Pacific Account Managers questions to TAM Execution Manager. His expectation is, TG will likely be starting Camino as a typical CLEC. | | | | | | |
| 1130 | 1/19/00 | 1:23 | | TG CLEC Manager | | TG CLEC Manager | Pacific Account Manager, Pacific Resource | TAM Execution Manager, TG Team Lead, TG Project Manager, TG Resoruce | FW: CLEC 1 Colos | TG CLEC Manager forwards email from Pacific Oss Test Team with CLEC 1attachments | | | | | CLEC ACNAACTL to date.msg | |
| 1131 | | | | | | | | Pacific Resource, TAM | | | | | | | Information.msg | |

Pacific Account Manager apologizes for the confusion.

PONs for REQTYP M. Discovery and Camino need to

start Managed Intro. When Pacific Account Manager

says Managed Introduction, she means:

Napa & Blackhawk no longer need to provide list of

Project Manager, TAM Execution Manager, Test Advisor, Test Advisor, TG

Team Lead,

TG Project

RE: Managed

Resoruce Introduction - Status TG Resource

Manager,

TG

E-Mail to TG CLEC TG CLEC Pacific

Manager, TG Account

Resource Manager

Manager, TG

Resource

Pacific

1132

1/19/00

9:54

Account

Manager

| | | | | | | | | | | | | | | | _ |
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| Ref # | <u>Date</u> | Time (EDT) | Length (min's) Initiator | <u>Түре</u> | GEIS Contac | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | | Associated Documents | R |
| 1133 | 1/19/00 | *10:00 | Pacific Account 17 Manager | EDI Test Daily Call | TG CLEC Manager, TG Project Manager, TG Team Lead,TG Resource | Resource, | | | Pacific Resoruce said there were a few minor LASR errors on EDI test case #1. TG Team Lead said Pacific Resoruce called him 20 minutes ago, saying she will soon send an EDI 855 reply. Pacific Resource confirmed they are trying to send as of 15 minutes ag | | | | | | |
| | | | | | TG CLEC | Pacific Account Manager, | | | | 1> Ask CPUC/CAP if OK for Pacific Oss Customer Support Resource. to obtain Napa Toolbar/LEX UID. 2> Give CLEC capability spreadsheet to TG CLEC Manager/TG Manager/TG Manager. 3> | 1> TG CLEC Manager. 2> Pacific | | 1> TG CLEC Manager and CLEC Project Manager asked CPUC/TAM 1/20. CPUC/TAM requested clarification from Pacific (which CLEC's, how recently, of how many total CLEC's in CA). 2> Hard copy provided 1/20. Soft copy to follow. 3> TG | | |

Managed

Introduction, EDI

VMX mysteries

(receive and give to Florida consultants (Redacted)). Investigate Manager.

Pacific Oss Customer Support Resource asked if it is OK and test

Testing, UID/PW's, for him to get a LEX UID for Napa to streamline managed PBSM/E911 Team

introduction troubleshooting, as h

Manager, TG Pacific Oss

Manager, TG Support

Customer

Project

Weekly Status Call Team Lead Resosurce

Pacific

52 Manager

1/19/00 *10:18

Account

Related Notes

Team lead <u>CLEC capability</u>

Blackhawk provided in

matrix (to be

softcopy format).

got

ASAP PB

3> TG

UID's.

| Ref# | <u>Date</u> | | ngth in's) Initiator | <u>Түре</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | Comments | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
|------|-------------|--------|---------------------------------|---|--|---|--|--------------------------------------|--|--|-------------------------------|-------------|--------------------------------|-------------------------|---------------|
| 1135 | 1/19/00 | 10:55 | 28 TG Resoruce | Call to Pacific Call Center | TG Resoruce | Pacific Resource (Call center, SBC Datagate support group | | Vantive #2569223 | TG Resource tried to make connection to their testing Datagate system with Pacific monitoring their side. They suggested to several changes to TG Datagate client configuration but it didn't work. | | | | | | |
| 1136 | 1/19/00 | 10:55 | TG CLEC Manager | E-Mail to Pacific Account Manager Airborne Express to Napa | TG CLEC Manager | Pacific Account Manager Pacific | TG Team Lead, TG Resource, TG Project Manager, TAM Execution Manager, TG Resoruce | RE: Managed Introduction - Status | TG CLEC Manager thanks Pacific Account Manager for the clarification. While TG Resource will be sending the daily list of Managed Intro PONs, he will let the TG Team Lead decide the most efficient way to let Pacific Account Manager know when TG is read Received archived CRIS tape, serial no. redacted, File | | | | | | |
| 1137 | 1/19/00 | 11:00 | Pacific | Telecommunications | 3 | Resource | | Archived CRIS tape | Identification redacted | | | | | | |
| 1138 | 1/19/00 | *12:48 | TG CLEC 1 Manager | Page Pacific Account Manager | TG CLEC Manager, TG Project Manager | Pacific Account Manager | | EDI Joint Testing. | Since Napa cannot do all order types, do we need a Joint Test Plan for Blackhawk, who can do the orders Napa cannot? | Manager's | | ASAP. | Complete 1:20PM 1/19/00. | | |
| 1139 | 1/19/00 | *13:20 | Pacific Account 3 Manager | Phone TG Project Manager, TG CLEC Manager | TG CLEC Manager, TG Project Manager | Pacific Account Manager | | EDI Joint Testing. | Pacific Account Manager said she would consult with Pacific Resource to determine best process, considering TG is handling both Napa and Blackhawk. CLECC00-011 Final Agenda for the January 26th | Call Pacific Resource and formulate plan. | Pacific Account Manager | ASAP. | Complete. | | |
| 1140 | 1/19/00 | 16:11 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | Quarterly Change Management Process Meeting - California | | | | | clecc_00-011.doc | |

| Ref # | <u>Date</u> | Time (EDT) | Length (min's) Initiator | <u>Type</u> | GEIS Contac | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents |
|-------|-------------|---------------|-----------------------------|---|-----------------------------------|---|---|--|---|--|--------------|-------------|--|-------------------------|
| 1141 | 1/20/00 | 0:33 | TG CLEC Manager | E-Mail to Pacific Account Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager, Pacific Resource | TG Resoruce | FYI: Usage Matrices from San Diego | TG CLEC Manager asks Pacific Account Manager if she has need of the info. once tg receives weekly tapes of daily usage data. | | | | | |
| 1142 | 1/20/00 | 9:58 | Pacific Call 10 Center | Call to TG Resoruce | TG Resoruce | Pacific Resource (Call center) | | Vantive #2569223 | SBC Call center realized the problem and asked which IF we were coming from which they will forward to their firewall configuration group. | • | | | | |
| 1143 | 1/20/00 | 9:19 | TG Resource | E-Mail to Pacific Account Manager, TG CLEC Manager, Pacific Resource | TG Resource | Pacific Account Manager, Pacific Resource | TG Project Manager, TG Team Lead, TG Resoruce | Managed Introduction - Recent order activity | TG Resource submits list of PONs that will be started on 1/20, ReqType 'J'. All orders for Blackhawk | | | | | |
| 1144 | 4/20/00 | *12-20 | TG CLEC | Lunch with Pacific Account Manager at Pendacted 5 | TG CLEC Manager, TG Project | Pacific Account Manager | | matrix, Data | TG CLEC Manager asked if Pacific Account Manager knew why I would get a call at my redacted phone from Pacific Technician (1/15 6:01PM) regarding three TN's set up at Redacted (Pacific data center)TG CLEC Manager and Pacific Account Manager and the 1888 | 1> Investigate Pacific's format for ED status reporting. 2> Ask TAM if our conversion orders are retail to UNE or resale to UNE. 3> Try an installed Florida office ISDN line with a suitable PC to see if we can talk with LEX and Verigate GUI's via | l n | | 1> and 2> Complete. 3> Abandoned as | |

VMX mysteries

Manager gave Pacific Account Manager another 888 ISDN. Manager. ASAP. unnecessary.

1144

1/20/00 *12:20

100 Manager

Redacted, SF

Manager

Manager

| | | _ | <u>Time</u> | Length (min's) | <u>Initiator</u> | <u>Type</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | Comments | Actions: | <u>Owner</u> | <u>Due</u> <u>Date</u> | <u>Status</u> | Associated Documents | Related Notes |
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| Ŀ | Ref # | <u>Date</u> | (EDT) | | | | | | | | | | | | | | |

| 1145 | 1/20/00 | 12:25 | TG CLEC Manager | • | G CLEC lanager | Pacific Account Manager, Pacific Resource | TG Project Manager, TG Team Lead, TG Resoruce | Misdirected calls to our toll-free number | TG CLEC Manager appreciates Pacific Account Managers' offering to contact Redactedt, who left messages on toll-free help number 1/17 at 12:43PM EST and again Tuesday 1/18 at 1:44PM EST. Her message indicated she had just switched local service from Qwes |
|------|---------|-------|-------------------------------|---|-------------------|---|---|---|--|
| 1146 | 1/20/00 | 13:52 | Pacific Account Manager | | G CLEC lanager | Pacific Account Manager | TG Project Manager, TG Team Lead, TG Resoruce | RE: Misdirected calls to our toll-free number | Pacific Account Manager accessed Pacific's 611 system last night, as if she were putting in a trouble ticket for Redacted number. She was referred to "CLEC 1" and CLEC 1's maintenance referral phone number was correctly provided by the automated response |
| 1147 | 1/20/00 | 13:57 | Pacific Account Manager | E-Mail to TG CLEC Manager, TG Project TG Manager Ma | G CLEC lanager | Pacific Account Manager | | FW: ACTLs for Blackhawk | Pacific Account Manager gives the last of the ACTLs established for Blackhawk. She asks to let her know if TG CLEC Manager thinks she needs to have this established for Napa. |
| 1148 | 1/20/00 | 14:15 | Pacific Account Manager | | G CLEC lanager | Pacific Account Manager | TG Resoruce | RE: Usage Matrices from Redacted | Pacific Account Manager says once he is receiving weekly Data Exchange usage tapes and have had a chance to validate that the data is coming in as wanted, then she doesn't need them any more. The first tape should be at TGtomorrow. |
| | | | TG CLEC Manager | E-Mail to Pacific Account Manager, TC TG CLEC Manager, Ma TG Project Manager | G CLEC lanager | Pacific Account Manager | TAM Execution Manager, TG Team Lead, TG Resoruce | RE: ACTLs for Blackhawk | TG CLEC Manager thinks it is ok as is and asks if TAM Execution Manager agrees. |
| 1149 | 1/20/00 | 11:07 | | | | | | | |
| 1150 | 1/20/00 | 11:19 | TG CLEC Manager | | G CLEC lanager | Pacific Account Manager | TG Project Manager, TG Team Lead, TG Resoruce | RE: Misdirected calls to our toll-free number | TG CLEC Manager forwards redacted info. He listened to messages again from redacted who says she is extremely frustrated and is ready to switch back in two days. He asks if Pacific Account Manager thinks this is related. TG CLEC Manager asks her to ch |
| 1151 | 1/20/00 | 17:42 | TG Team Lead | E-Mail to TG CLEC Manager, Pacific Account Manager, TG TG Project Manager Le | G Team ead | Pacific Account Manager | | UID Progress - Vantive #2577189 | TG Team Lead has established that TG does have access to PBSM for Blackhawk. At least two Ids work. He is currently working on E911 access for Blackhawk and is working with Pacific Call Center as he is having problems. Vantive #2577189. |

| Ref# | <u>Date</u> | | ength nin's) Initiator | <u>Type</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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| 1152 | 1/21/00 | 11:19 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECCS00-006 Courtesy Notification of Pacific Internal Updates | | | | | cleccs 00-006.doc | |
| | | | | E-Mail to Pacific Account Manager, TG CLEC Manager, | | Pacific Account Manager, Pacific | TG Project Manager, TG Team Lead, TG | Managed | t TG Resource submits list of PONs that will be started on | | | | | | |
| 1153 | 1/21/00 | 14:09 | TG Resource | Pacific Resource | TG Resource | | Resoruce | order activity | 1/21, ReqType 'J'. All orders for Blackhawk | | | | | | |
| 1154 | 1/21/00 | 15:00 | Pacific | Mail to Discovery Comm | | | | Discovery Comm Bil | Bill in the amount of \$18.76, Statement Date 1/10/00, Account No. REDACTED | | | | | | |
| 1155 | 1/21/00 | 16:00 | Pacific Account Manager | VMX to TG Team Lead | TG Team Lead | Pacific Account Manager | | | Pacific Account Manager left VMX with TG Team Lead concerning the transmission of test case #1. Pacific Resorce has found a couple of problems that she needs to discuss with the Napa EDI folks. Will probably call on Monday. | | | | | | |
| 1156 | 1/21/00 | 17:28 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECC00-013 E911 Gateway Changes - California | | | | | clecc 00-013.doc | |
| 1157 | 1/21/00 | 17:37 | Pacific Account Manager | E-Mail to TG Resource, TG CLEC Manager | Manager | Pacific Account Manager | TG Project Manager, TG Team Lead, TG Resoruce | RE: Managed Introduction - Recent order activity | Pacific Account Manager reminds that all REQTYP J orders must be electronic-either LEX or EDI. This was clear in the Accessible Letters. Also, any REQTYP A, B, C and M orders with listings must be electronic (LEX or EDI) | | | | | | |
| 1158 | 1/21/00 | 17:49 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECC00-012 12 Month Development View - California | | | | | clecc_00-012.doc | |
| 1159 | 1/21/00 | 18:25 | Pacific Account Manager | E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | | RE: Misdirected calls to our toll-free number | Pacific Account Manager thanks TG CLEC Manager and has tested the 2 TNs and does not get a referral to 888 TN. She has also spoken today with both redacted and redacted, but has been unable to figure out how they may have ended up dialing toll free numb | | | | | | |
| 1160 | 1/21/00 | 18:51 | LSC | LSC Call Center | TG Resource | Pacific Resource | | PO9152695P, no access to premise | A tech went to the premise, but the customer did not know of the order request. No work was complete. | We sent this issue to TAM. | | | | | |
| 1161 | 1/21/00 | | Pacific | Airborne Express to Napa Telecommunications | | | | Invoices for Napa Telecommunications | Account No. Redacted, Statement Date 1/14/00, Total Due \$17,018.58 2) Account No. Redacted, Statement Date 1/14/00, Total Due \$12,919.24 | | | | | | |
| 1162 | 1/21/00 | | Pacific | Airborne Express to Camino Communications | | | | Invoices for Camino Comm | 1) Account No. Redacted, Statement Date 1/14/00, Total Due \$7,677.21 2) Account No. redacted, Statement Date 1/14/00, Total Due \$4,850.78 | | | | | | |

| <u>Ref #</u> | <u>Date</u> | Time (EDT) | Length (min's) | <u>Initiator</u> | Type | GEIS Contact | PacBell Contact | Other Parties | Subject | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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011900call.doc

TAM Billing Team Lead, Tam Resoruce, TAM Execution Manager, TAM Project Manager, Test Advisor, Test Advisor, TG Resource, TG Project Manager, TG Resource, TG Resources, TG

Pacific Account Managers, E-Mail to Pacific Manager, TG Team Notes from Pacific

 $\label{eq:lead_TG} \mbox{Lead, TG} \quad \mbox{calls/meeting this} \quad \mbox{See Related Notes for Meetings held 1/19/2000 10 a.m.} \; .$ TG CLEC Account Manager, TG CLEC Pacific 1163 1/22/00 10:05 Pacific Resource Manager Resource Resoruce week PST, 1/19/2000 10 a.m. PST, 1/20/2000 Lunch PST Manager

> Airborne Express to Napa

Received DataExchange tape, tape no. redacted, 1/24/00 Archived CRIS tape redacted, File Identification redacted 1164 Pacific Telecommunications

| Ref # | <u>Date</u> | Time (EDT) | Length (min's) | <u>Initiator</u> | <u>Type</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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TAM Billing
Team Lead,
TAM
Resource,
TAM
Execution
Manager,
TAM
Project
Manager,

TG Project Manager,re dacted, Pacific Resource, TG Resource, TG Team Lead, TG Resoruce

TG CLEC Manager Pacific Account Manager, Pacific Resource Pacific Resource

Pacific Account Manager, Pacific Resource Test
Advisor, First DataExc
Test Daily Usage
Advisor, TG Received
Resource,

First DataExchange
Daily Usage Tape
Greceived

TG CLEC Manager says the first Napa DataExchange
daily usage cartridge tape (575' 3M Royal Guard 3480)
just arrived this a.m. via Airborne Express.

1165 1/24/00 11:10

Pacific Call CPAT Team Members

1166 1/24/00 11:31

Broadcast Fax stating F.Y.I. 10:38 AM CST CLEC

Broadcast Fax Handbook Website could not be accessed. Resolve 11:15 AM.

I I. IO AIVI.

| Ref # | <u>Date</u> | Time (EDT) | Length (min's) | <u>Initiator</u> | Туре | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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Team Lead, TAM Resource, TAM Execution Manager, TAM Project Manager, Test Advisor, Test Advisor, TG Resource, TG Project Manager,re

TAM Billing

TG Project Manager,re dacted, Stephan Spitzer, TG

Pacific Spitzer, TG Account Resource, Manager, TG Team Pacific Lead, TG

Resource

E-Mail to Pacific

Account Manager, TG CLEC

Pacific Resource Manager

TG CLEC

Manager

1167

1/24/00

11:35

Spitzer, TG
Resource,
TG Team
Lead, TG
Resource
Bills Received
Camino bills.

TG CLEC Manager states an observation regarding the separate Airbonr Express package he received today from redacted, CA with monthly CABS paper bill records.
While addressed to Napa, it included both Napa and Camino bills.

| Ref # | <u>Date</u> | Time (EDT) | Length (min's) | <u>Initiator</u> | Type | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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TAM Billing Team Lead, TAM Resource, TAM Execution Manager, TAM Project Manager, Test Advisor, Test Advisor, TG Resource, TG Project Manager,re dacted Pacific

| 1168 | 1/24/00 | 11:58 | TG CLEC Manager | E-Mail to Pacific Account Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager, Pacific Resource | Resource, TG Resource, TG Team Lead, TG Resoruce | Second DataExchange Daily Usage Tape Just Received | TG CLEC Manager reports the second Napa DataExchange daily usage cartridge tape (575' 3M Royal Guard 3480) also just arrived. It also contained a paper copy which only indicates it as a CRIS Tape Release Form from Pacific Resource (hand signed) of redact |
|------|---------|-------|----------------------|---|--------------------|---|---|---|--|
| 1169 | 1/24/00 | 12:30 | Pacific | Mail to Blackhawk Comm | | | | Blackhawk Comm Bill | Bill in the amount of \$49.56, Statement Date 1/11/00, Account No. redacted |
| 1170 | 1/24/00 | 12:30 | Pacific | Mail to Camino Comm | | | | Camino Comm Bill | Bill in the amount of \$123.66, Statement Date 1/11/00, Account no. redacted |
| 1171 | 1/24/00 | 12:30 | Pacific | Mail to Discovery Comm | | | | Discovery Comm Bill | Bill in the amount of \$0.00, Statement Date 1/11/00, Account No.redacted |
| 1172 | 1/24/00 | 12:30 | Pacific | Mail to Napa Telecomm | | | | Napa Telecomm Bill | Bill in the amount of \$18.69, Statement Date 1/13/00, Account No. redacted |
| 1173 | 1/24/00 | 15:26 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECC00-014 Invitation to Walk-through of the Final Draft of the SBC/Ameritech 12-State Change Management Process Document - California |
| 1174 | 1/24/00 | 16:21 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECCS00-007 EDI/LSR Ordering Release Announcement for July 22,2000 |
| | | | | | | | | | |

clecc_00-014.doc

cleccs_00-007.doc

| | | <u>Time</u> | Length (min's) | <u>Initiator</u> | <u>Type</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | Comments | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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| Ref# | <u>Date</u> | (EDT) | | | | | | | | | | | | | | |

| 1175 | 1/24/00 | 16:25 | TG CLEC Manager | E-Mail to Pacific Account Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager, Pacific Resource | TAM Monitor Team Lead TAM Execution Manager, TG Project Manager, TG Team Lead, TG Resoruce | | TG CLEC Manager informs Pacific Account Manager that the TAM Monitor Team Lead has been looking for where it may be documented that ReqTyp=J fax orders are prohibited. TG CLEC Manager did a thorough search through Accessible Letters and did not locate a | | | | | |
|--------------|---------|----------------|--|---|---|--|--|--|---|--|---|----------------|---|------------------|
| 1176 1177 | 1/24/00 | 16:30 17:23 | TG CLEC Manager Accessible Letter | E-Mail to Pacific Account Manager, Pacific Resource E-Mail to TG CLEC Manager | TG CLEC Manager TG CLEC Manager | Pacific Account Manager, Pacific Resource | TG Project Manager, TG Team Lead, TG Resoruce | Different UIDs for TN Query? Accessible Letter | TG CLEC Manager says the TG Team Lead mentioned that the E911 TN query function requires as yet another UID. TG CLEC Manager asks if this is true. If so, the tG CLEC Manager expecs additional UIDs very shortly. CLECC00-015 Notification of Meeting Regarding CLEC Education - California | | | | | clecc 00-015.doc |
| 1178 | 1/24/00 | 18:30 | LSC | LSC Call Center | TG Resource | Pacific Resource | | BHPOG112, 2 lines already exist | The end user already has 2 lines working at location. It is to the end users responsibility to install a new buried drop at it the location, and then call to reschedule the order. | | | | | |
| | | | 1 TG Project 1 Manager | Phone Pacific Resource | TG Project Manager, TG CLEC Manager,TG Resources | Pacific Resource | | EDI Test Case #1 | Pacific Resource said he would have someone review our 850. | | | | | |
| 1179 | 1/25/00 | 10:25 | | | | | | | | | | | | |
| 1180 | 1/25/00 | 10:55 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | SWA00-012 Pacific Tandem Office Rehome Scheduled for Lata 722 in California - Rehomes from OKLDCAxxxxx to OKLDCAxxxxxx | | | | | swa_00-012.doc |
| 1181 | 1/25/00 | 13:00 | Pacific Account 10 Manager | Daily EDI Test Status Call | TG Team Lead, TG Project Manager, TG Resources, TG CLEC Manager | Pacific Resource, Pacific Resource, Pacific Account Manager, Pacific Resources | | EDI Testing | TG Project Manager said we resent test case #1 EDI 850 245 minutes ago (PO8102695301). Pacific Resoruce said it looked like port and user data came OK. She is now checking listings. Consensus was to send test cases 10 | 1> Send 855 back to Napa 2> Create next set of test cases beyond 10- 11. | 1> Pacific Resource. 2> TG Team Lead. | Target 1/31 | 1> Complete 1/25/00. Port form was still missing from 850. 2> Complete 2/7. | |

| D. C. | | Time | Length (min's) | <u>Initiator</u> | <u>Type</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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| Ref # | <u>Date</u> | (EDI) | | | | | | | | | | | | | | |

| 1182 1183 1184 | 1/25/00 1/25/00 1/25/00 | 13:10 14:00 14:00 | Pacific Account 30 Manager Pacific Pacific | Weekly Status Call Mail to Blackhawk Comm Mail to Napa Telecomm | TG Team Lead, TG Project Manager, Todd Harper, TG CLEC Manager | Pacific Account Manager, Pacific Oss Customer Support Resosurce | | UID's, Datagate, CABS bills, E911, LEX usage report, DFDT, Blackhawk JTP Blackhawk Comm Bill Napa Telecomm Bill | Consensus was for Pacific Oss Customer Support Resource to not get UID's for our psuedo-CLEC's unless we run into a difficult diagnostic situation, however, TG did agree to provide pre-authorization in the event this proves necessary. Pacific Account Man Bill in the amount of \$25.68, Statement Date 1/13/00, Account No. Redacted Bill in the amount of \$25.68, Statement Date 1/13/00, Account No. redacted | 1> Ask TAM if they need CABS tapes for 12/14 and 1/14. 2> Try LEX via ISDN dial-up. | 1> TG CLEC Manager, | 1> Done 2/ 2> Abandoned as SAP. unnecessar | |
|----------------------|-------------------------------|-------------------------|--|--|--|--|---|--|--|---|---------------------------|--|-------------------|
| 1185 | 1/25/00 | 14:38 | Pacific Account Manager | E-Mail to TG CLEC Manager, TG Project Manager | | Pacific Account Manager | | Additional | D Pacific Account Manager attaches AL which refers to the fact that standalone listing functionality is for electronic ordering only ("LEX or EDI"). Also, there are several fields on the DSR/DL form are required for paper - and these are "N" for REQTYP J | | | | cleccs_99-030.doc |
| 1186 1187 | 1/25/00 | 16:16 12:55 | TG CLEC Manager Accessible Letter | E-Mail to Pacific Account Manager E-Mail to TG CLEC Manager | TG CLEC Manager TG CLEC Manager | Pacific Account Manager redacted | TG Project Manager, TG Team Lead, TG Resoruce | More mysterious calls to toll-free number Accessible Letter | TG CLEC Manager gives details of VMXs left on toll-free number. He will continue to pass along as they come in. SNFCCAxxxxx Rehomes 1 End Office to SNRSCAxxxxx | | | | swa_00-019.doc |
| 1188 | 1/26/00 | 13:00 | Pacific Account 10 Manager | Daily EDI Test Status Call | TG Team Lead, TG Resoruce, TG CLEC Manager | Pacific Resource, Pacific Resource, Pacific Account Manager, Pacific Oss Customer Support S Resource,Pa cific Resource | TG Resource, TAM Test Advisor | EDI Testing | TG CLEC Manager said the Napa team encountered an application problem which they believe has been rectified, but requires testing before re-sending test case #1. Pacific Account Manager introduced a Pacific Resource who will take over SBC/PB EDI test duti | Correct and resend test case #1 | TG team. A | Complete SAP. 1/27 AM. | |

| Ref# | <u>Date</u> | Time (EDT) | Length (min's) Initiator | <u>Type</u> | GEIS Contac | PacBell Contact | Other Parties | <u>Subject</u> | Comments | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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| 1189 | 1/28/00 | 13:00 15:54 | Pacific Account 17 Manager Accessible Letter | Daily EDI Test Status Call E-Mail to TG CLEC Manager | TG Team Lead, TG Resource TG CLEC Manager, TG Project Manager, TG Resoruce TG CLEC Manager | Customer Support Resoruce, | TAM Test Advisor | EDI Testing Accessible Letter | TG Resource reported test case #1 was OK (firm Order Confirmation (FOC) sent, ready to send Service Order Completion (SOC)). Test case ten first attempt had two minor errors (NCNCI was 02LS52 should be 01LS2, feature C1D010 should be CiD010). Test case 11 CLECC00-016 Invitation to Follow-up 2 Day SBC 13-State OSS x DSL Plan of Record Collaborative Meeting -California | | | | | clecc_00-016.doc | |
| 1191 | 1/26/00 | 16:24 | TG CLEC Manager Pacific | E-Mail to Pacific Account Manager | TG CLEC Manager E-Mail to TG CLEC Manager, TG | Pacific Account Manager | TG Project Manager, TG Team Lead, TG Resoruce | Pacific Technician call 1/15 Blackhawk Communication | TG CLEC Manager asks Pacific Account Manager if she has any knowledge of a request to install 3 lines for test purposes at the Pacific Redacted office. TG CLEC Manager received VMX on regular business line on 1/15/2000 at 6:01 p.m. EST from a Pacific t Pacific Account Manager attaches documents for Blackhawk testing. The "Contact" sheet has redacted rather than Pacific Resource; the EDI examples | | | | | | |
| 1192 b. c. | 1/26/00 | 18:22 | Account Manager | Manager, TG Project Manager | | Account Manager | | Joint Implentation Documents | document is standard but probably not really additive for TG. The "Worksheet" is where the Test Scenarios a | | | | | WorkSheet1.xls Contacts.xls EDI examples 850855.doc | |
| d. | | | | | | | | | | | | | | Joint Test Plan Bhawk 01 21.doc | |
| 1193 | 1/26/00 | 18:54 | Pacific Account Manager | E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Team Lead, TG Resoruce | RE: Pacific Technician call 1/15 | Pacific Account Manager says these lines were installed at the redacted location as part of TG embedded base. TG CLEC Manager business line is shown as the customer credit contact. Since the tech was working on Saturday, the Local Contact name probably | | | | | | |
| 1194 | 1/27/00 | 8:39 | TG CLEC Manager | E-Mail to Pacific Account Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Team Lead, TG Resoruce | RE: Pacific Technician call 1/16 | TG CLEC Manager says no call is necessary. Also, thanks very much for the Blackhawk test plan. Have passed to the TG Team Lead. Know we need to review separately from our 10AM PST Napa EDI call. We have rebuilt test case one. TG Project Manager will | | | | | | |

| Ref # | <u>Date</u> | | Initiator | <u>Түре</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | Comments | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
|-------|-------------|-------|-------------------------------|---|--|---|--|--|---|----------|--------------|-------------|---------------|-------------------------|---------------|
| 1195 | 1/27/00 | 10:49 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECC00-017 Minutes from November 16, 1999, CLEC Training Forum - California | | | | | clecc_00-017.doc | |
| 1196 | 1/27/00 | 11:58 | TG Team Lead | E-Mail to Pacific Account Manager, TG CLEC Manager, Pacific Resource | TG Team Lead | Pacific Account Manager, Pacific Resource | | RE: Different UIDs for TN Query? | TG Team Lead informs he has been reading a document called Job Aid for TN and MSAG Query. It discusses how Pacific provides CLECs access to the E911 DBMS for the purpose of viewing and verifying their customer records. On Page 3 under the title of "System | | | | | | |
| 1197 | 1/27/00 | 12:58 | TG Team Lead | E-Mail to TG CLEC Manager, Pacific Account Manager, Pacific Resource | TG Team Lead | Pacific Account Manager, Pacific Resource | TG Project Manager, TG Resoruce | RE: Different UIDs for TN Query? | TG Team Lead states: I have been reading a document called Job Aid for TN and MSAG Query. It discusses how Pacific provides CLECs access to the E911 DBMS for the purpose of viewing and verifying their customer records. On Page 3 under the title of "Syste | | | | | | |
| 1198 | 1/27/00 | 13:38 | Pacific Account Manager | E-Mail to TG CLEC Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager | TAM Monitor Team Lead TAM Execution Manager, TG Project Manager, TG Team Lead, TG Resoruce | RE: Accessible Letter re: Fax prohibited for | Pacific Account Manager has another thought re: issue. She gives the section of the CLEC Handbook that explains the restriction on listing orders. Facilities based CLECs include those doing UNE Loop with Port and NP 3.5.2 Listings Listings for Faci | | | | | | |
| 1199 | 1/27/00 | 16:17 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECCS00-009 DataGate Local Pre-Ordering Release Announcement for July 22, 2000 | | | | | cleccs_00-009.doc | |
| 1200 | 1/27/00 | 17:14 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECC00-020 Minutes from January 19th SBC 13-State OSS xDSL Plan of Record Collaborative Meeting - California | | | | | clecc_00-020.doc | |
| 1201 | 1/27/00 | 17:50 | Pacific Account Manager | E-Mail to TG Team Lead, TG CLEC Manager | TG Team Lead, TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Resoruce | RE: Different UIDs for TN Query? | Pacific Account Manager talked to Pacific Resource about access to the TN query function. It sounds as though, contrary to earlier statements, it is a different user id/password combination - but the Pacific Resoruce said she had left messages 1/19/00 fo | | | | | | |
| 1202 | 1/27/00 | 18:39 | Pacific Account Manager | E-Mail to TG CLEC Manager, TG Project Manager | TG CLEC Manager, TG Project Manager | Pacific Account Manager | | Notifications | Pacific Account Manager gives a handout from the CMP meeting yesterday that may be of interest to the TG CLEC Manager. Note that it is still a draft, but it does provide more information than we have in the LSOR, especially for return fields that you can | | | | | notifs5 v3.doc | |

| Ref # | <u>Date</u> | | Initiator | <u>Type</u> | GEIS Contac | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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| 1203 1204 1205 | 1/27/00 1/27/00 1/27/00 | 18:41 18:37 18:45 | Pacific Account Manager Accessible Letter Accessible Letter | E-Mail to TG CLEC Manager, TG Projec Manager E-Mail to TG CLEC Manager E-Mail to TG CLEC Manager | t Project Manager TG CLEC Manager | Pacific Account Manager redacted | | RE: Flow Through Matrix Accessible Letter Accessible Letter | Pacific Account Manager gives another document from the CMP meeting yesterday. Since the issue of "flow through" came up on call today, she thought she would get this to TG CLEC Manager right away rather than have him wait until he gets the minutes from CLECC00-019 Virtual Collocation Application Form and Instructions CLECC00-018 Revised Physical Collocation Application Form and Instructions | , | | | | FTMATRIX0125.do c clecc_00-019.doc clecc_00-018.doc | |
| 1206 | 1/27/00 | 20:10 | Pacific Account Manager Pacific | E-Mail to TG CLEC Manager, TG Projec Manager Mail to Discovery Comm | | Pacific Account Manager | | FW: CLECCS00-00t Announcement of EDI/CORBA Local Pre-Ordering Release 2.2 Discovery Comm Bi | B Pacific Account Manager informs that the TAM Billing Team Lead asked her yesterday to get on distribution for Als if no one is receiving them already for the TAM. Is someone receiving them there? If not, Pacific Account Manager can check with original r Bill for \$77.65 credit, Statement Date 1/14/00, Account Il No.redacted | | | | | | |
| 1208 | 1/28/00 | 6:37 6:55 | TG Team Lead 75 TG Resource | E-Mail to Pacific Account Manager, TG CLEC Manager | | Pacific Account Manager Pacific Resoruce | TG Project Manager, TG Resoruce | RE: Different UIDs for TN Query? Verigate system down | TG Team Lead states he followed up with Pacific and obtained the access information for Napa. (because of blindness he did not pursue other CLECs yet). As this was late he had not yet tested this, but planned to do so today. TG Team Lead pulled all the co During the 75 minutes, there were a couple of phone conversations. We were receiving the error code 18. We do not know why the system was down for about an hour. | Ticket # 2607948 | | | | | |
| 1210 | 1/28/00 | 9:27 | TG CLEC Manager | E-Mail to TG Team Lead, Pacific Account Manager | TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Resource, TG Resoruces | RE: Different UIDs for TN Query? | TG CLEC Manager says he is interested whether TG Resource, TG Resources received info. from Pacific Resource on 1/19. He has no record of phone call, VMX or email from the Pacific Resource that day. | | | | | | |
| 1211 | 1/28/00 | 11:04 | TG Resource | E-Mail to TG CLEC Manager, TG Team Lead, Pacific Account Manager | TG Resource | Pacific Account Manager | TG Project Manager, TG Resource, TG Resoruce, TG Resoruce | RE: Different UIDs for TN Query? | TG Resource states he has never been contacted by a Pacific Resource pertaining anything related to the CPUC project. | | | | | | |

| Ref# | <u>Date</u> | Time (EDT) | Length (min's) | <u>Type</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | <u>Comments</u> | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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| 1212 | 1/28/00 | 11:04 | Pacific Account Manager | E-Mail to TG CLEC Manager, TG Team Lead | TG Team Lead, TG CLEC Manager | Pacific Account Manager | TG Project Manager, TG Resoruce | RE: Different UIDs for TN Query? | Pacific Account Manager states FYI, she thinks Pacific Resource is not the right contact for the other 3 CLECs simply because that work group divides their assignments alphabetically - and all the others are in the other half of the alphabet! Contact for | | | | | | |
| 1213 | 1/28/00 | 11:55 | TG Project Manager | E-Mail to Pacific Resource | TG Project Manager | Pacific Resource | Pacific Account Manager, TG CLEC Manager | NDM Accounts | TG Project Manager gives Pacific Resource info to send CABS billing info. on NDM. | | | | | | |
| 1214 | 1/28/00 | 13:18 | Pacific Account 22 Manager | | TG Team Lead, TG CLEC Manager, TG Project Manager | Pacific Account Manager, Pacific Oss Customer Support Resource, Pacific Resource | | EDI Testing, Datagate Communication, CABS NDM Directory Set-up | Test case #1 exceptioned as Napa did not specify the floor in a high-rise building. Pacific Account Manager stressed pre-order info from CSR must make it in the LSR for EDI. TG Project Manager mentioned a Datagate IP address problem. Target solution is by | | | | | | |
| 1215 | 1/28/00 | 13:51 | SBC | Fax to CLECs and CPAT Team Members | | Pacific Call Center | | Starwriter application problems | Broadcast Fax stating: 11:46 CST Starwriter application may experience problems due to newtwork problems. No ETR. Under investigation. | | | | | | |
| 1216 | 1/28/00 | 17:32 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECCS00-010 Electronic Ordering Availability During Release Weekend, February 25 | | | | | cleccs_00-010.doc | |
| 1217 | 1/28/00 | 17:48 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECC00-021 Revised Physical Collocation Application Form and Instructions | | | | | clecc 00-021.doc | |
| 1218 | 1/28/00 | 17:58 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECC00-022 Virtual Collocation Application Form and Instruction | | | | | | |
| 1219 | 1/28/00 | 19:01 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECC00-023 Broadcast Fax Template Charge | | | | | clecc_00-023.doc | |
| 1220 | 1/28/00 | 19:02 | Accessible Letter | E-Mail to TG CLEC Manager | Manager | redacted | | Accessible Letter | CLECC00-024 Enhancement to Repeat Dial Service (Prompted Repeat Dial-PRD) Updated Deployment Rule | | | | | clecc_00-024.doc | |
| 1221 | 1/28/00 | 19:03 | Accessible Letter | E-Mail to TG CLEC Manager | TG CLEC Manager | redacted | | Accessible Letter | CLECC00-025 Notification of Availability of Training and Procedures | | | | | clecc_00-025.doc | |
| 1222 | 1/29/00 | 14:46 | Pacific Account Manager | E-Mail to TG CLEC Manager, TG Project Manager, TG Team | Project Manager, TG | Pacific Account Manager | | FW: Napa Data | Pacific Account Manager forwards the test case information from Pacific Resource. As the Pacific Resource was reviewing the scenarios in detail, she realized that Pacific needs data from the TG CLEC Manager for Test Case 18. Also in looking at the Test Ca | | | | | | |

| | | _ | <u>Time</u> | Length (min's) | <u>Initiator</u> | <u>Type</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | Comments | Actions: | <u>Owner</u> | <u>Due</u> <u>Date</u> | <u>Status</u> | Associated Documents | Related Notes |
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| 1223 | 1/31/00 | 7:38 7:47 | TG CLEC Manager TG CLEC Manager | E-Mail to TAM End User Team Lead E-Mail to Pacific Account Manager | TG CLEC Manager TG CLEC Manager | Pacific Account Manager, Pacific Resource Pacific Account Manager | Pacific Account Manager, Pacific Resource, TAM Project Manager, TAM Execution Manager, TAM Billing Team Lead, TAM Resource, TG Project Manager, TG Project Manager, TG Resource, TG Resource, TG Resource | RE: First DataExchange Daily Usage Tape Received FW: Call on installed | TG CLEC Manager asks Pacific Resoruce to confirm the number of messages reported matches the number of calls placed. He asks Pacific Account Manager. While I expect the actual tape data will include daily breakdown, with actual date, do you know the wind TG CLEC Manger tells Pacific Account Manager he thinks everyone understands now. |
|------|---------|--------------|--|---|--|--|---|---|--|
| 1225 | 1/31/00 | 8:15 | TG CLEC Manager | E-Mail to Pacific Account Manager, Pacific Resource | TG CLEC Manager | Pacific Account Manager, Pacific Resource | TG Resoruce, TG Team Lead, TG Manager, TG Project Manager, TG Resoruce | RE: CLECC00-015 Notification of Meeting regarding CLEC Education | TG CLEC Manager forwards TG Manager's email asking whether there is a call-in number to set up a dial in for the meeting. |
| 1226 | 1/31/00 | 10:56 | Pacific Account Manager | E-Mail to TG CLEC Manager | TG CLEC Manager | Pacific Account Manager | TG Resource, TG Team Lead,TG Manager, TG Project Manager, TG Resoruce | RE: CLECC00-015 Notification of Meeting regarding CLEC Education | Pacific Account Manager states the AL says there will be a website demo during this meeting, so that may be why the presenters have not arranged for dial-in capability. Let her know whether you would like her to request it, understanding it wouldn't work |

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| 1227 | 1/31/00 | 11:15 | Pacific 2 Resource | Phone TG CLEC Manager | TG CLEC Manager | Pacific Resource | | E911 System Test | Pacific Resource said the E911 data received from us by Pacific Friday 1/28 AM came across as a partial batch under TG Resource's UID. She asked that we resend it. | batch from | TG Team Lead | ASAP. | Complete. | |
| 1228 | 1/31/00 | 11:30 | Pacific | Mail to Blackhawk Comm | | | | Blackhawk Comm Bills (2) | Bill in the amount of \$66.39, Statement Date 1/20/00, Account No. redacted 2) Bill in the amount of \$22.76, Statement Date 1/19/00, Account No. redacted | | | | | |
| 1229 | 1/31/00 | 11:30 | Pacific | Mail to Camino Comm | | | | Camino Comm Bill (3) | Bill in the amount of \$43.73, Statement Date 1/20/00, Account No. redacted 2) Bill in the amount of \$85.16, Statement Date 1/19/00, Account No. redacted 3) Bill in the amount of \$119.30, Statement Date 1/19/00, Account No. | | | | | |
| 1230 | 1/31/00 | 11:30 | | Mail to Discovery Comm | | | | Discovery Comm Bills (4) | Bill in the amount of \$61.48 credit, Statement Date 1/20/00, Account No. redacted 2) Bill in the amount of \$22.17, Statement Date 1/19/00, Account No. redacted 3) Bill in the amount of \$57.09, Statement Date 1/19/00, Account No. redacted 4) Bill in | | | | | |
| 1231 | 1/31/00 | 11:30 | Pacific | Mail to Napa Telecomm | | | | Napa Telecomm Bill | Bill in the amount of \$122.45, Statement Date 1/19/00, Account No. 0237198702 555N1160 | | | | | |
| 1232 | 1/31/00 | 11:30 | Pacific | Mail to Discovery Comm | | | | Discovery Customer Service Record | Customer Service Record dated 1/23/2000, Account No. redacted, in the amount of \$14.10 | | | | | |
| 1233 | 1/31/00 | 12:00 | Pacific | Mail to Napa Telecomm | | | | Daily usage tape and hard copy | Tape #redacted, redacted received with hard copy dated 1/27/00 | | | | | |
| | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| | | | Pacific Account | E-Mail to TG CLEC Manager, TAM End | TG CLEC | Pacific Account | TAM Project Manager, TAM Execution Manager, TAM Billing Team Lead TAM Resource, TG Project Manager, Pacific Resource, TG | | Pacific Account Manager states: here's some information from our Daily Exchange SME: the 1st tape sent was a manually created tape of whatever data was recorded from 1/3 through 1/17 when the CLEC was set up | | | | | |
| 1234 | 1/31/00 | 12:44 | Manager | User Team Lead | Manager | Manager | Resoruce | Received | mechanized data exchange. From 1/17 on there w | | | | | |

| Ref # | <u>Date</u> | Time (min | | <u>Type</u> | GEIS Contact | PacBell Contact | Other Parties | <u>Subject</u> | Comments | Actions: | <u>Owner</u> | Due Date | <u>Status</u> | Associated Documents | Related Notes |
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| 1235 | 1/31/00 | 12:50 | TG Resoruce | Pacific Call Center | TG Resource | Pacific Resource | | Incorrect address on Verigate | We entered redacted 92612, but the system replied with redaced 92508. The Call center did not know why, and said they would have to call us back. | Ticket # 2611166 | | | | | |
| 1236 | 1/31/00 | | TG Resource | Phone to Pacific Resource | TG Resource | Pacific Resource | | partial batch problem | left message regarding partial batch problem | | | | | | |
| 1237 1238 | 1/31/00 | 13:00 | Pacific Account 7 Manager TG Resource | Daily EDI Test Status Call Phone to Pacific | TG Team Lead, TG Resources TG Resource | Pacific Account Manager, Pacific resources pacific Resoruce | TAM Resource | EDI Testing partial batch problem | TG Project Manager reported that Napa was not ready to send additional cases today. Pacific Resource said test case ten was missing LUC=Y, and needed an errant slash removed from the ECC term (was ECC=/303 should be ECC=303). TG Team Lead indicated we are left message regarding partial batch problem | | | | | | |
| 1239 | 1/31/00 | 13:09 | Pacific Resource | E-Maill to TG Project Manager | TG Project Manager | Pacific Resource | Pacific Account Manager, TG CLEC Manager | RE: NDM accounts | Pacific Resource asks TG Project Manager to provide info.: 1. Contact name/phone # for NDM support person 2. The NDM node name 3. The IP address of remote NDM server 3. The IP address of remote NDM server 4. The PRAF port #. 5. Assurance that the networ | | | | | | |
| 1240 1241 | 1/31/00 | 15:54 16:59 | Accessible Letter Accessible Letter | Manager | TG CLEC Manager TG CLEC Manager | redacted redacted | | Accessible Letter Accessible Letter | CLECC00-026 Invitation to Walk-Through of Proposed 13 State Ordering Options for Partial Migrations/Reconfigurations SWA00-027 Closed Due Date in Observance of Presidents' Day | 3 | | | | clecc_00-026.doc swa_00-027.doc | |
| 1242 | 1/31/00 | 18:24 | TG Team Lead | E-Mail to Pacific Account Manager | TG Team Lead | Pacific Account Manager | TG Project Manager, TG Resources, TG CLEC Manager, TG Team Lead | CPUC:EDI Test Data | TG Team Lead tells Pacific Account Manager he believes test data has to be entered into Pacific test bed to complete the joint EDI app to app testing outlined in the test cases document. Test Case 7 requires a UNE business Loop with Port with operator In | | | | | | |